



TippingPoint™ Virtual Threat Protection System Deployment Guide

Virtual security appliance for threat prevention and network enforcement services in a cloud environment.

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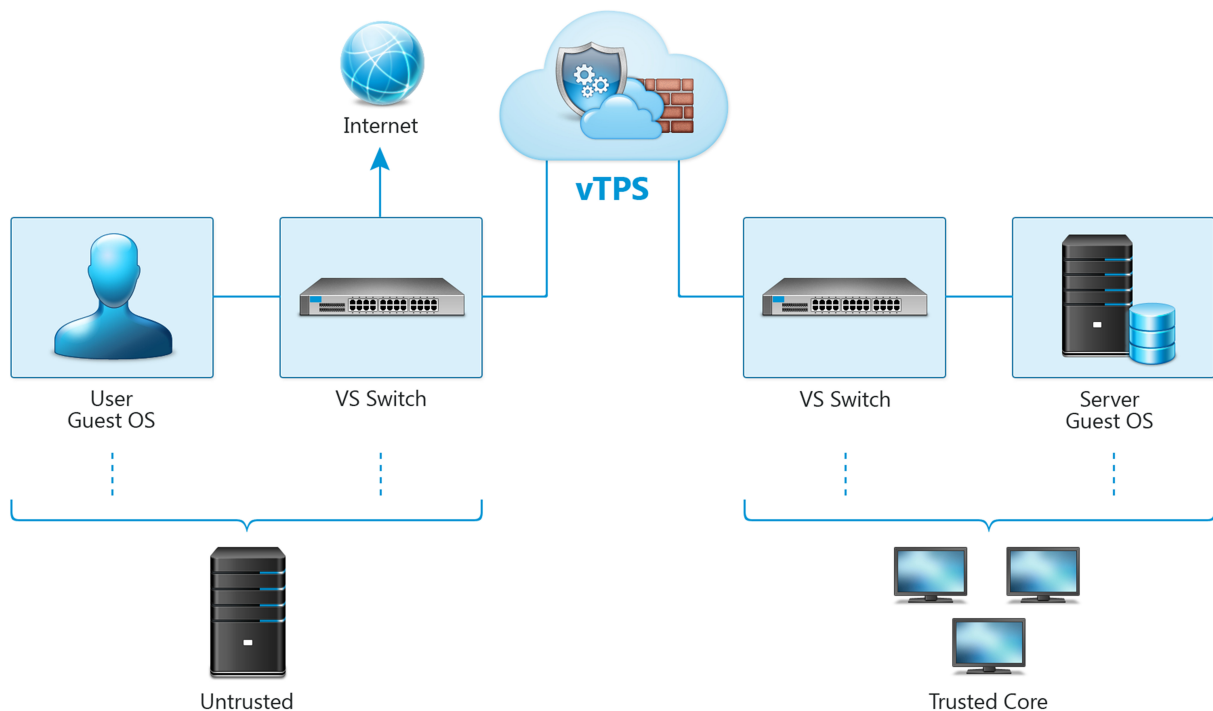
Publication: July 2018

Deployment overview

Use the configuration steps in these topics to deploy a TippingPoint Virtual Threat Protection System (vTPS) virtual appliance in either a VMware or kernel-based virtual machine (KVM) environment. The vTPS virtual appliance is a software appliance designed to give you the same level of functionality available in the TippingPoint Threat Protection System (TPS), but virtually rather than physically. Just as with a TPS device, the vTPS virtual appliance protects your network with the Threat Suppression Engine (TSE) by scanning, detecting, and responding to network traffic according to the filters, action sets, and global settings you maintain on the vTPS virtual appliance. You can share the same policies across virtual and physical deployments, and you can centralize the management of your deployments with a Security Management System (SMS) or a virtual SMS (vSMS).

You can learn more about the few differences between vTPS and TPS functionality—for example, command line interface (CLI) operations that control hardware LEDs, and other functions specific to a physical device—by referring to the *vTPS Functional Differences Addendum*.

Refer to the following illustration for an example of a basic hypothetical deployment. You must configure your vTPS virtual appliance between L2 broadcast domains (VLANs or switches).



After you deploy the vTPS virtual appliance, access the appliance by using the Local Security Manager (LSM) web interface or your SMS client. Learn more about these interfaces from the TPS product documentation.

Normal mode versus Performance mode

You can deploy your single-image vTPS virtual appliance in either Normal mode or Performance mode. Select which mode to deploy in according to the features they provide and the resources they require. You can switch between modes without redeploying. [Learn more](#) about switching between modes.

Download this deployment from the [TMC](#) (**Releases > Software > TPS > vTPS VM**):

- For VMware, download `signed_vTPS_5.1.0.xxxx.ova`
- For KVM, download `vTPS_kvm_5.1.0.xxxx.tar.gz`

Your vTPS automatically detects the resources available and deploys in the appropriate mode.

Normal mode – For scaled-down deployments to replace older Intrusion Prevention System (IPS) devices. Normal mode runs with a 1 Gbps configuration. Normal mode does not support SSL inspection and has the following specifications:

- Three vCPUs
- 8 GB memory
- 16 GB disk space

Normal mode runs the engine in N -thread mode, where N is 1 or 2, depending on how many vCPUs you reserve for the vTPS operating system. One vCPU must always be reserved for the operating system. For example, three vCPUs allows for two engine threads.

Performance mode – For an increased capacity for vCPUs and threading. Deploy Performance mode to enable SSL inspection. This mode has the following specifications:

- Six vCPUs (default)
- 16 GB memory
- 16 GB disk space
- Inspection capacity of 1 Gbps (upgrade license required)

Performance mode runs its engine in multi-queue mode. One vCPU must always be reserved for the operating system.

Use the `show version` command to display which operational mode, Normal or Performance, your vTPS virtual appliance is running.

Configure the vTPS virtual appliance for SSL Inspection

You can change from Normal mode to Performance mode without redeploying to enable in-line, real-time threat protection for inbound IPv4 traffic that is SSL-encrypted.

To change the vTPS virtual appliance from Normal mode to Performance mode:

1. Shut down the vTPS virtual appliance. If the appliance is managed, you can also shut it down from the SMS client by right-clicking the device on the Devices page and selecting **Edit > Device Configuration**.
2. Using specific options associated with your hypervisor—such as `virt-manager`, `VMmanager`, `vSphere`, or `Vcenter`—configure the vTPS parameters to 6 vCPUs and 16 GB memory.
3. Turn on the vTPS virtual appliance. The SMS automatically recognizes the resource allocation and changes to Performance mode.
4. Configure SSL Inspection on the device. Learn more about configuring SSL inspection from the *TPS Local Security Manager User Guide* and the *SMS User Guide*.

To preserve system resources and operate without SSL inspection, you can use a similar procedure to return to Normal mode by reconfiguring the vTPS parameters to 3 vCPUs and 8 GB memory.

Install and configure the vTPS virtual appliance

Use the following topics to configure your vTPS virtual appliance:

- [General requirements](#)
- [Install and deploy a vTPS virtual appliance by using VMware ESXi](#)
- [Install and deploy a vTPS virtual appliance by using KVM](#)



Note

All virtual machines (VMs) on a shared host compete for resources. When a hypervisor becomes overloaded with too many VMs or with VMs that are resource-intensive, a system boot can potentially slow down to the point of failure. To prevent delays or timeout errors in the boot process, watch for deviations in system performance and reallocate the appropriate resources as necessary.

Learn more about configuring security policy for your virtual appliance from your SMS and LSM documentation.

General requirements

IPS performance can vary according to the hypervisor setting and use of resources on the host VM. To deploy a vTPS virtual appliance in any software environment, follow these specifications:

- **Memory (RAM)** – 8 GB (Normal mode), 16 GB (Performance mode)
- **Number of CPU cores:**
 - Normal mode – three cores
 - Performance mode – requires six cores
- **Disk space** – 16.2 GB



Note

Although the vTPS virtual appliance supports both thin and thick provisioning, use thick provisioning for optimum performance.

- **CPU** – Host CPU must support the SSSE3 instruction set. These CPU configurations were tested:
 - Intel Xeon CPU E5-2697v2
 - Intel Xeon CPU E5-2690
 - Intel Xeon CPU E5-2683v3
 - Intel Xeon CPU X5670
 - Intel Xeon CPU X5650

**Note**

For users with an SSL license who are deploying in Performance mode, use Intel Xeon CPUs based on Ivy Bridge or newer (for example, E5-2697v2 and E5-2683v3) for their support of hardware random number generation (RDRAND instruction). In order for the VM to incorporate the CPU features, additional hypervisor configuration might be necessary:

- For VMWare, adjust the EVC mode to Ivy Bridge or newer as necessary. [Learn more](#) about adjusting the EVC mode.
 - For Red Hat, set the guest CPU to `host-passthrough`, `Haswell`, or newer. [Learn more](#) about Red Hat virtualization deployments.
-

Install and deploy a vTPS virtual appliance by using VMware ESXi

Use the information in these topics to configure the vTPS virtual appliance for startup by using the vCenter application:

- [VMware ESXi requirements](#)
- [Configure the vTPS virtual appliance on VMware](#)
- [Start your vTPS virtual appliance](#)
- [Upgrade to Standard Mode](#)

VMware ESXi requirements

The vTPS virtual appliance supports the following system and software environment for a VMware ESXi deployment:

- **ESXi Hypervisor version:**
 - Version 5.5 (Patch 3116895)
 - Version 6.0 (Patch 5572656)
-

**Note**

When you deploy the vTPS virtual appliance on the vSphere Hypervisor (ESXi 6.0), always install the latest Update 3 (U3) to prevent IPv6 packet drops.

- Version 6.5
-

**Note**

Install all updates on your hypervisor hosts before deploying virtual devices in your ESXi environment.

- **Networking requirements:**
 - Three vNICs — one for management and two for data. The vTPS supports both vSwitches and distributed vSwitches (dvSwitches).
 - You must configure the two data vNICs in promiscuous mode for Layer 2 routing. Ensure that you set any Forged Transmits and MAC Address Changes to ACCEPT so that network packets get forwarded.

Configure the vTPS virtual appliance on VMware

To configure vTPS virtual appliance on VMware:

Procedure

1. Create three virtual switches on the ESXi host—one for the management port and two for the data ports, and ensure that you connect the three vNICs to the correct virtual switches.

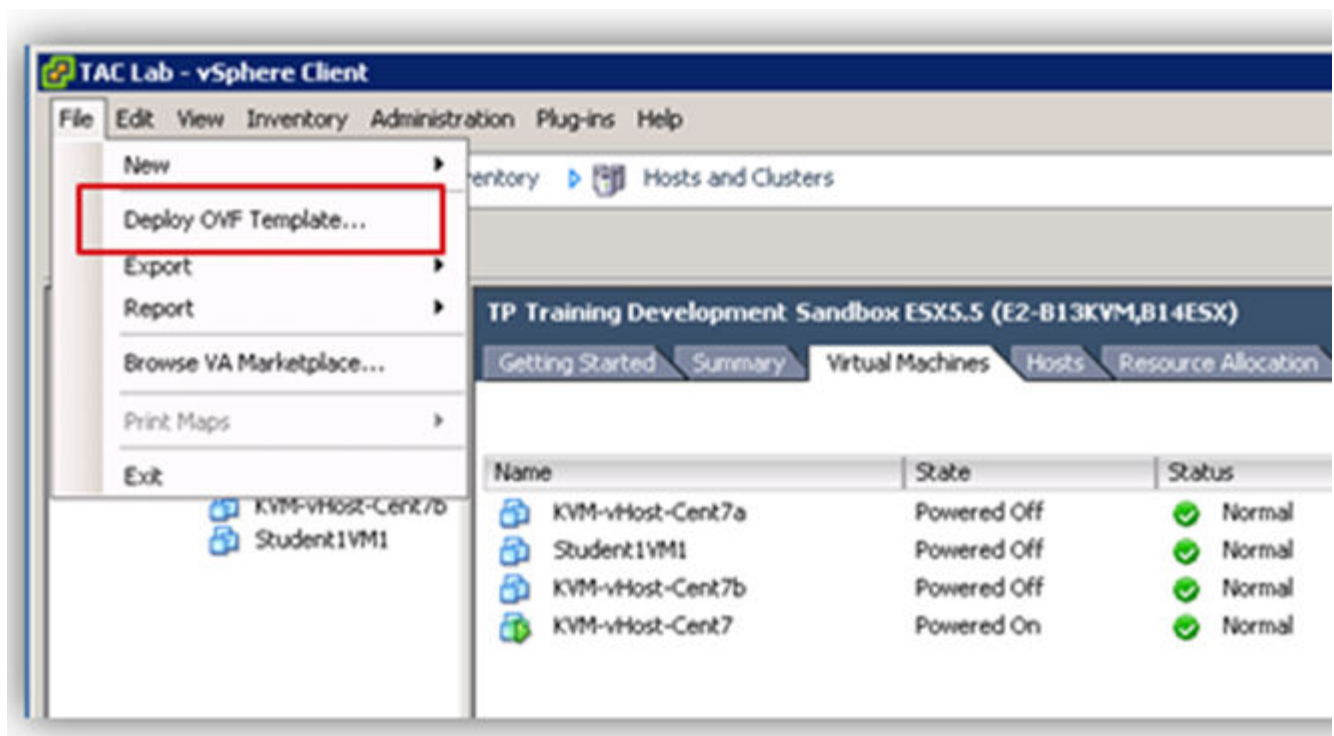
[Learn more](#) about VMware.



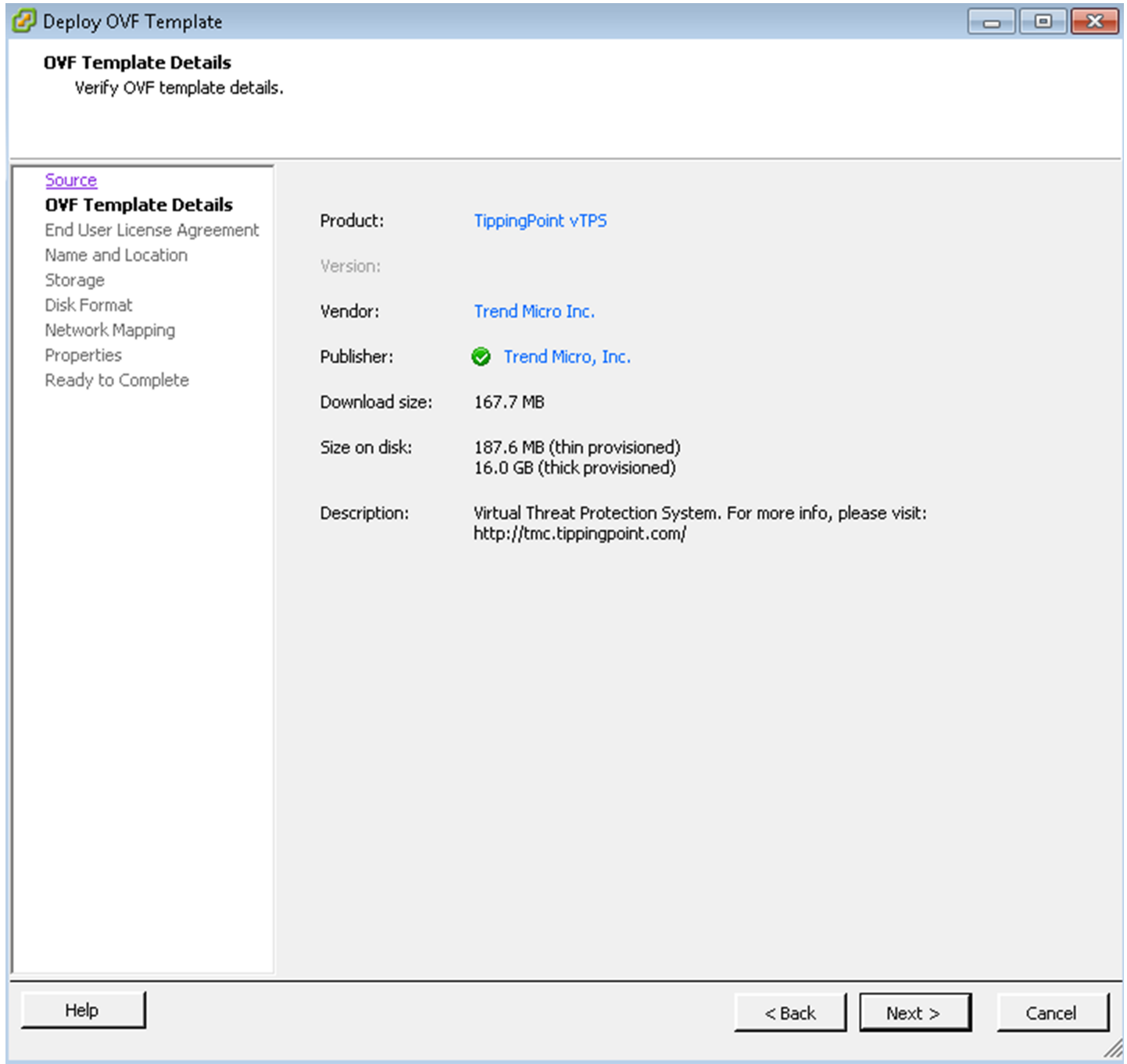
Note

In order for the vTPS to function properly for Layer 2 routing, create the ports, map them to their correct interfaces, and enable them in promiscuous mode. By default, ESXi attempts to attach all the adapters to the virtual switch that was created first. Make sure that you set any Forged Transmits and MAC Address Changes to ACCEPT for network packets to get forwarded. You must configure the VLAN ID field to A11 (4095) for data port virtual switches if you intend to use VLANs for data ports.

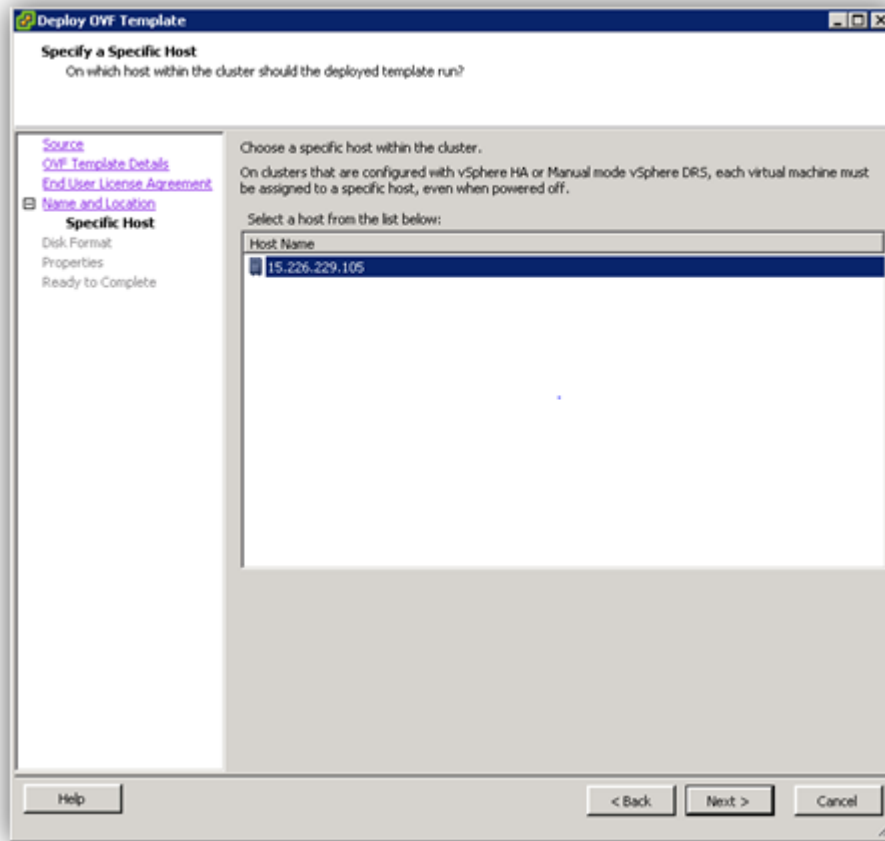
2. Copy the vTPS OVA package to your system.
3. From vSphere, open the package and launch the **Deploy OVF Template** wizard.



Ensure that the publisher information displayed on the OVF Template Details screen is correct before proceeding further. When you are satisfied you have opened the correct package, click **Next**.



4. Accept the End User License Agreement (EULA), and then click **Next**.
5. On the Name and Location screen, you can rename and choose a specific install location for the VM instance, or you can accept the default name and location.
Click **Next**.
6. Select the host that you want on the Host / Cluster screen, and then click **Next**.



7. Select a storage location if you are prompted. Consider also assigning a dedicated resource group for a vTPS instance.
8. On the Disk Format screen, select the format in which to store the virtual disks and click **Next**.

 **Note**

The vTPS virtual appliance supports both thin and thick provisioning. For optimum performance, use thick provisioning.

9. On the Network Mapping screen, configure the three network options.

The first interface you provide is your management port. Ensure that your management network can access this port. Then select networks for the two data ports according to your virtual switch/port configuration. Click **Next**.

 **Important**

Ensure that you correctly map your network adapters so that you can access your vTPS virtual appliance by using the LSM, CLI, and SMS client.

10. If you use a vSphere client to deploy directly on a host, you can configure the vTPS parameters only after the vTPS boots using the out-of-box experience (OBE) interface on the console. If you use a vCenter server to deploy, the Properties screen prompts you to configure the parameter values:
 - IP address
 - Netmask value
 - Default Gateway

- IPv6 Address (optional)
- IPv6 Prefix Length (optional)
- IPv6 Default Gateway (optional)
- Hostname (required)
- Host location (optional)
- IP address of DNS servers (optional)—You can add up to two addresses

**Note**

The VMware deployment screen supports setting up only an IPv4 IP address. If you want to set up an IPv6 address, first install the vTPS virtual appliance with IPv4 by using the OBE interface on the console. Configure an IPv6 address after you boot the device.

- DNS Domain Name (optional)
- Security Level
- Username—The SuperUser user name
- Password for the SuperUser
- Console—Default and recommended value is `vga`; if you specify `serial` as the console, [Learn more](#) about how to configure it

**Note**

The vTPS virtual appliance supports only one console type. After you initially select the console type, you would have to redeploy the vTPS virtual appliance to change the console type.

- SSH Public Key for the superuser account (this field is optional)
- Certificate URL (optional)—Your vTPS virtual appliance attempts to get the file from the URL and install the device certificate to convert from Trial Mode to Standard Mode; you can complete this task another time, if needed, by using the SMS client or LSM

When you have entered values for all the properties, click **Next**.

**Note**

Any properties that you do not assign a value to remain unassigned.

11. Verify that all the properties have been correctly set for your deployment in the Ready to Complete screen.
12. Click **Finish**.

The initial boot displays your deployment progress and any messages with the VGA console, even if you previously selected `serial` as the console. The interface prompts you to provide values for any deployment questions you previously skipped.

After the OBE boot completes:

- If you provided a certificate URL during the deployment, the vTPS virtual appliance automatically downloads the certificate and reboots to activate it.
- If you selected to use the serial console, the vTPS virtual appliance automatically reboots. The serial console displays all messages from this next boot.

**Note**

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

- If neither of the preceding bullets apply, a login prompt is displayed. You can now access the device using the console, SSH, LSM, or SMS client.

Start your vTPS virtual appliance

Follow these steps to complete the initial deployment:

Procedure

1. In vCenter, right-click your new VM and select **Power > Power on** from the menu.
2. If you did not use vCenter to provide network settings, you can access the vCenter VGA console for the vTPS virtual appliance to configure those settings.

What to do next

If you did not use vCenter to provide license key information in the preceding step, the vTPS virtual appliance boots in Trial Mode by default. The following graphic indicates from the CLI that you are in Trial Mode.

```
docvtps{ }show version
  Serial: D-VTPS-TRIAL-0001
  Software: 5.0.0.4803i Build Date: "Sep 13 2017 16:09:27" Production [9ac20f021]
  Digital Vaccine: 4.0.0.1000
  Reputation DV: N/A
  Model: vTPS Standard Trial (IPS Normal)
  HW Serial: TMTPV1ABC
  HW Revision: VSA
  Failsafe: 1.3.0.4801
  Throughput: 100 Mbps
  System Boot Time: Fri Sep 15 20:56:55 2017
  Uptime: 00:02:06
```

The following graphic indicates from the LSM that you are in Trial Mode.

Version Information		Digital Vaccine	
Name		Value	
Serial Number		D-VTPS-TRIAL-0001	
Software Version		5.0.0.4803i	
Build Date		Sep 13 2017 16:09:27	
Model		vTPS Standard Trial (IPS Performan...	
HW Serial		TMTPTV1ABC	
HW Revision		VSA	
Failsafe		1.3.0.4801	
System Boot Time		Fri Sep 15 21:04:49 2017	
Uptime		00:01:50	
Throughput		100 Mbps	

Upgrade to Standard Mode

If you did not provide a certificate URL during deployment, upgrade to Standard Mode. [Learn More](#) about upgrading to Standard Mode.

If you did provide a certificate URL during deployment, activation of the certificate occurs automatically.

Install and deploy a vTPS virtual appliance by using KVM

Use the information in these topics to configure the vTPS virtual appliance for startup by using a kernel-based virtual machine (KVM):

- [KVM requirements](#)
- [Obtain software licensing and certificates](#)
- [Deploy a Normal mode vTPS virtual appliance on KVM](#)
- [Automating vTPS installation on KVM](#)
- [Upgrade to Standard Mode](#)

KVM requirements

A KVM deployment of the vTPS virtual appliance that uses the following specifications has been verified:

- **Software environments** – Ensure you have the following minimum requirements:

**Note**

vTPS installation has been verified with RHEL version 7.1 KVM hosts. A three-core configuration requires the following minimum software package versions:

- libvirt version 1.1.0
- Quick Emulator (QEMU) version 1.5.3
- virt-install version 1.1.0

- **Networking requirements** – Three bridge interfaces—one for management and two for data.

Ensure that the bridges used for the data ports can forward all Layer 2 frames to the vTPS virtual appliance. To do this, use the **brctl** shell utility to configure the bridges to disable address learning by setting `setageing` to 0:

```
# brctl setageing data-A 0
# brctl setageing data-B 0
```

To prevent this setting from being overwritten by a reboot, add the `AGEING=0` parameter to the bridge's `/etc/sysconfig/network-scripts` configuration.

**Note**

Disabling address learning ensures that bridges properly forward all Layer 2 frames to the vTPS. Otherwise, especially in cases where a single data port sees both sides of the network connection (such as in an IDS mode), the bridge is prevented from sending the frames to the vTPS virtual appliance by the default address learning mode.

- **Console access** – Default and recommended console is a graphical UI, such as `virt-manager`, `virt-viewer`, `vncviewer`, or other VNC client. [Learn more](#) about configuring the serial console.

**Note**

The vTPS virtual appliance supports only one console type. After you initially select the console type, you cannot change it later.

Obtain software licensing and certificates

For information, see [Upgrade from vTPS Trial to vTPS Standard](#).

Deploy a Normal mode vTPS virtual appliance on KVM

To install a vTPS virtual appliance on KVM in Normal mode:

Procedure

1. Copy the vTPS tar package to your system.
2. Extract the package with the `tar --sparse -zxvf vTPS_kvm_x.x.x_XXXXXX.tar.gz` command.
3. Use the `chmod` command to change permissions so that the QEMU user can access the file:

```
chmod a+rw system_disk.raw
```

4. Use the `virt-install` command to deploy the vTPS package according to your RHEL version:

To deploy vTPS on RHEL version 7.1 in the libvirt 1.1.0 environment, use the `virt-install` command as follows.

**Note**

RHEL 7.1 deployment supports two options: 1 fast path or 2 fast paths. To configure one fast path, specify `cores=2` and `driver_queues=1`. For 2 fast paths, specify `cores=3` and `driver_queues=2`.

```
virt-install \
--name=<name of your VM> --ram=<specify ram size{for 8GB specify 8192}>
--vcpus sockets=1,cores=3 \
--boot hd --disk path=<path of your system_disk.raw file>
--network bridge=<management bridge>,model=e1000 \
--network bridge=<data bridge 1>,model=virtio,driver_queues=2 \
--network bridge=<data bridge 2>,model=virtio,driver_queues=2 \
--graphics vnc,port=59<xy>,listen=<ip_of_kvm_host> \
--virt-type=kvm --cpu qemu64,+ssse3,-svm \
--force --wait -1
```

**Note**

The `--wait` option keeps your program running on the shell. After you have installed the vTPS Software License Key and the vTPS virtual appliance is running, you can type Control-C to return to the prompt.

The preceding commands create a vTPS VM with the name *<name of your VM>*. To manage or access the VM, use the `virsh` CLI.

To access the open console of the VM, use `vncviewer` or `virt-viewer` after setting the `DISPLAY` environment variable as follows:

```
vncviewer <ip_of_kvm_host>:59<xy> (the <port value> you supplied for the graphics field of the virt-
install command)
```

or

```
virt-viewer --connect qemu+ssh://root@ip_of_kvm_host/system $VM_NAME
```

This completes the vTPS Normal mode deployment.

Deploy a vTPS virtual appliance on KVM in Performance mode

To install a vTPS on KVM in Performance mode:

Procedure

1. Copy the vTPS tar package to your system.
2. Extract the package with the `tar --sparse -zxvf vTPS_performance_kvm_x.x.x_xxxxx.tar.gz` command.
3. Use the `chmod` command to change permissions so that the QEMU user can access the file:

```
chmod a+rw system_disk.raw
```

4. Use the `virt-install` command to deploy the vTPS package according to your RHEL version:

To deploy a vTPS virtual appliance on RHEL version 7.1 in the libvirt 1.1.0 environment, use the `virt-install` command as follows.

**Note**

RHEL 7.1 deployment supports two options: 1 fast path or 2 fast paths. For either configuration, specify `cores=6` and `driver_queues=6`.

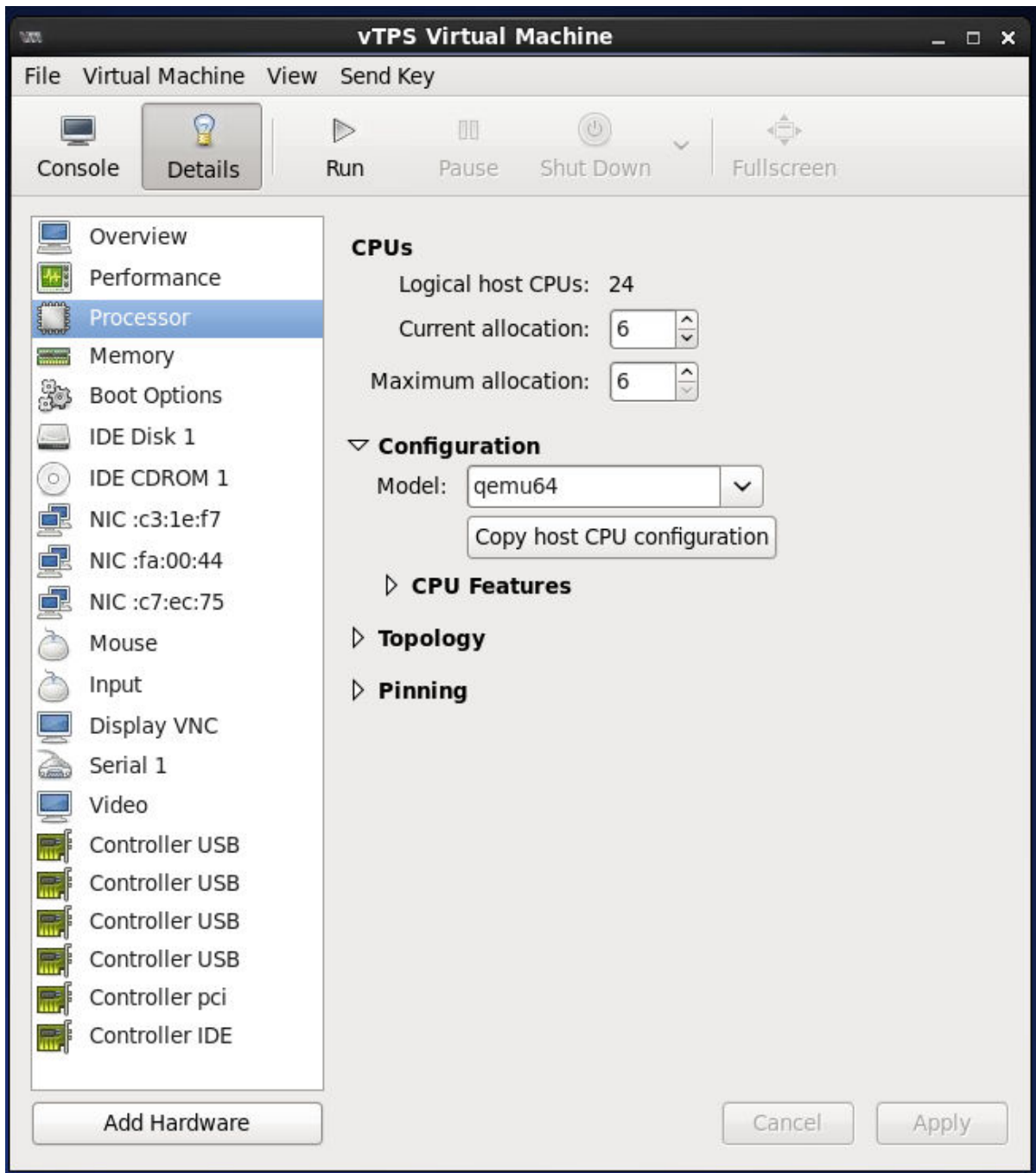
```
virt-install \  
--name=<name of your VM> --ram=<specify ram size{for 16GB specify 16384}> \  
--vcpus sockets=1,cores=6 \  
--boot hd --disk path=<path of your system_disk.raw file> \  
--network bridge=<management bridge>,model=e1000 \  
--network bridge=<data bridge 1>,model=virtio,driver_queues=6 \  
--network bridge=<data bridge 2>,model=virtio,driver_queues=6 \  
--graphics vnc,port=59<xy>,listen=<ip_of_kvm_host> \  
--virt-type=kvm --cpu qemu64,+ssse3,-svm \  
--force --wait -1
```

Important:

You must specify the `--cpu` option as `qemu64` when running the `virt-install` command. If you specify another CPU, the `vtps-env.txt` file will be ignored. For users with an SSL license who are deploying in Performance mode, use Intel Xeon CPUs based on Ivy Bridge or newer (for example, E5-2697v2 and E5-2683v3) for their support of hardware random number generation (RDRAND instruction). In order for the VM to incorporate the CPU features, additional configuration might be necessary. [Learn more](#) about configuring CPU features for Performance mode.

After running the preceding `virt-install` command, shut down the VM. Use `virt-manager` to adjust the CPU parameter to `host`, `Westmere`, `Haswell`, or newer:

- a. Select **Processor** from the list of hardware.
- b. Toggle the **Configuration** triangle and select the appropriate processor model.
- c. Either pick a CPU type manually from the list or click **Copy Host CPU Configuration** for the best CPU to match with this host.
- d. Click **Apply**.



You can also accomplish this task by using `virsh edit VM-NAME` to edit the VM XML file. [Learn more](#) about this option.

Note

The `--wait` option keeps your program running on the shell. After you have installed the vTPS Software License Key and the vTPS virtual appliance is running, you can type Control-C to return to the prompt.

The preceding commands create a vTPS VM with the name *<name of your VM>*. To manage or access the VM, use the `virsh` CLI.

To access the open console of the VM, use `vncviewer` or `virt-viewer` after setting the `DISPLAY` environment variable as follows:

```
vncviewer <ip_of_kvm_host>:59<xy> (the <port value> you supplied for the graphics field of the virt-
install command)
```

or

```
virt-viewer --connect qemu+ssh://root@ip_of_kvm_host/system $VM_NAME
```

This completes the vTPS Performance mode deployment.

Automating vTPS installation on KVM

Procedure

1. Use the `yum install genisoimage` command to install `genisoimage` on an RHEL system.
2. Copy the vTPS tar package to your system.
3. Use the `tar --sparse -zxvf vTPS_kvm_x.x.x_xxxxx.tar.gz` command to extract the package.
4. To configure the vTPS parameters from the KVM command line, create a text file named `vtps-env.txt` (**Note: the file *must* be named this**) with this format:

```
com_tippingpoint_IP = <Management IP address of vTPS>
com_tippingpoint_Netmask = <Subnet Mask>
com_tippingpoint_Gateway = <IP Address of Gateway>
com_tippingpoint_Username = <username>
com_tippingpoint_Password = <Password>
com_tippingpoint_DNS = <IP Address of DNS>
com_tippingpoint_DNS2 = <IP Address of DNS2> (optional)
com_tippingpoint_Security_Level = <none/low/medium/high>
com_tippingpoint_VSSH_Public_Key = SSH KEY (optional)
com_tippingpoint_Cert_URL = <Device Certificate URL> (optional)
com_tippingpoint_Console = serial (optional; for serial consoles only)
```

For example, your file might look like the following sample:

```
com_tippingpoint_IP = 10.11.12.134
com_tippingpoint_Netmask = 255.255.255.0
com_tippingpoint_Gateway = 10.11.12.1
com_tippingpoint_Username = superuser
com_tippingpoint_Password = password
com_tippingpoint_DNS = 15.16.17.18
com_tippingpoint_DNS2 = 0.0.0.0
com_tippingpoint_Security_Level = None
com_tippingpoint_VSSH_Public_Key = SSH KEY
com_tippingpoint_Cert_URL = http://15.16.17.18/certificate.txt
```

5. From the KVM command line, generate an ISO image of the `vtps-env.txt` file with the `genisoimage -r -o vtps_test_metadata.iso vtps-env.txt` command.

This command generates the following output:

```
root@vtps-kvm06:/# genisoimage -r -o vtps_test_metadata.iso vtps-env.txt
I: -input-charset not specified, using utf-8 (detected in locale settings)
Total translation table size: 0
Total rockridge attributes bytes: 252
```

```
Total directory bytes: 0
Path table size(bytes): 10
Max brk space used 0
176 extents written (0 MB)
root@vtps-kvm06:/#
```

**Note**

The exact output varies depending on the input to the `vtps-env.txt` file.

- Use the `chmod` command to change permissions so that the QEMU user can access the file:

```
chmod a+rx system_disk.raw
chmod a+rx vtps_test_metadata.iso
```

- Set the following environment variables to the displayed values:

- `VM_NAME=$VM_NAME`
- `RAM_SIZE=8192 #8388608 #8GB : 1GB = 1048576`
- `SYSTEM_DISK_PATH=<location of the image files>/system_disk.raw`
- `CDROM_IMAGE=<location of the iso file>/vtps_test_metadata.iso`

- Use the `virt-install` command to deploy the vTPS package according to your RHEL version:

- If you are using RHEL version 7.1, attach the generated ISO image (as if it were a CD-ROM) and the bootloader, and deploy the vTPS package in the libvirt 1.1.0 environment with the `virt-install` command.

**Note**

RHEL 7.1 deployment supports two options: 1 fast path or 2 fast paths. To configure one fast path for Normal mode, specify `cores=2` and `driver_queues=1`. For 2 fast paths, specify `cores=3` and `driver_queues=2`. For Performance mode, always specify `cores=6` and `driver_queues=6`. The following example shows 2 fast paths for Normal Mode.

```
virt-install \
--name=$VM_NAME --ram=$RAM_SIZE --vcpus sockets=1,cores=3 \
--boot hd --disk path=$SYSTEM_DISK_PATH
--cdrom=$CDROM_IMAGE \
--network bridge=<management bridge>,model=e1000 \
--network bridge=<data bridge 1>,model=virtio,driver_queues=2 \
--network bridge=<data bridge 2>,model=virtio,driver_queues=2 \
--graphics vnc,port=59<xy>,listen=<ip_of_kvm_host> \
--virt-type=kvm --cpu qemu64,+ssse3,-svm \
--force --wait -1
```

**Note**

The `--wait` option keeps your program running on the shell. After you have installed the vTPS Software License Key and the vTPS virtual appliance is running, you can type Control-C to return to the prompt.

The preceding commands create a vTPS VM with the name *<name of your VM>*. To manage or access the VM, use the `virsh` CLI.

To access the open console of the VM, use `vncviewer` or `virt-viewer` after setting the `DISPLAY` environment variable as follows:

```
vncviewer <ip_of_kvm_host>:59<xy> (the <port value> you supplied for the graphics field of the virt-
install command)
```

or

```
virt-viewer --connect qemu+ssh://root@ip_of_kvm_host/system $VM_NAME
```

This completes the automated KVM vTPS deployment.

Upgrade to Standard Mode

If you did not provide a certificate URL during deployment, upgrade to Standard Mode. [Learn More](#) about upgrading to Standard Mode.

If you did provide a certificate URL during deployment, activation of the certificate occurs automatically.

Install and deploy by using OpenStack HEAT template for vTPS

A HEAT template can be used to describe the vTPS infrastructure.



Note

The instructions in this section describe both a GUI deployment and a CLI deployment of a TippingPoint vTPS that uses the OpenStack Liberty release. If you use a different release or customization of OpenStack components, you might see small variations in the procedures.

- [vTPS emulation requirements](#)
- [vTPS functional requirements](#)
- [Deploy the TippingPoint vTPS on OpenStack using the CLI](#)
- [Deploy the TippingPoint vTPS on OpenStack using the GUI](#)

vTPS emulation requirements

The OpenStack HEAT template requires the following emulation configuration:

1. Processor emulator – sse3 enabled
2. Disk driver – ide
3. Support for virtio on all three interfaces (management port and two data ports)

vTPS functional requirements

The OpenStack HEAT template requires the following functional configuration:

1. Hypervisor – kvm
2. Virtual processors – 2 or 3 (Normal image), 6 (Performance image)
3. RAM – 8 GB (Normal image), 16 GB (Performance image)
4. Disk image – 1 (system disk required, 16 GB total size)

5. Configuration drive – optional

Deploy the TippingPoint vTPS on OpenStack using the CLI

Before you begin

Create a Linux virtual environment and text file with the following authorization credentials:

```
export OS_USERNAME=*****
export OS_PASSWORD=*****
export OS_TENANT_ID=*****
export OS_AUTH_URL=https://<keystone-url>:5000/v3
```

Source this text file so that you credentials can be loaded as environment variables:

```
source <auth_file>
```

Procedure

1. Install the OpenStack client:

```
sudo apt install python3-openstackclient
```



Note

A different command is required if you are not running Ubuntu.

2. Import the image:

```
sudo tar --sparse -zxvf <file_name>
openstack image create --private --disk-format raw --container-format bare
--file <file_name> <image_name>
```

3. Specify the metadata:

```
openstack image set <image_name> --property hypervisor_type=kvm
openstack image set <image_name> --property hw_disk_bus=ide
openstack image set <image_name> --property hw_vif_model=virtio
openstack image set <image_name> --property hw_vif_multiqueue_enabled=true
```

4. Install the Heat client:

```
sudo apt install python3-heatclient
```



Note

A different command is required if you are not running Ubuntu.

5. (Optional) Set the parameters as defaults within the HEAT orchestration Template (HOT):

```
heat_template_version: 2015-10-15

description: Simple vTPS instance with 1 mgmt port and 2 data ports. It will use 4/3
VCPU and 8 GB memory. The template will require the user to use the fixed IP address
for the management port. The flavor should be based on the compute host capability.

parameters:
```

```
vtps_image_id:
  type: string
  label: vTPS Image
  description: Image to be used for vTPS instance
  constraints:
    - custom_constraint: glance.image
      description: Select the Glance image

vtps_instance_type:
  type: string
  label: vTPS Instance Flavor
  description: Type of instance (flavor) to be used for vTPS
  constraints:
    - custom_constraint: nova.flavor
      description: Select the Nova flavor

private_net_vtps_mgmt:
  type: string
  label: Management Network
  description: ID of network into which vTPS is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the Management network

private_net_vtps_untrust:
  type: string
  label: Untrusted Network
  description: ID of network into which vtps data port 1A is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the untrusted network

private_net_vtps_trust:
  type: string
  label: Trusted Network
  description: ID of network into which vtps data port 1B is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the trusted network

admin_username:
  type: string
  label: Admin Username
  description: default admin user name.

admin_password_security_level:
  type: string
  label: Admin Password Security Level
  description: the security level for the password for the admin user
  default: None
  constraints:
    - allowed_values:
        - None
        - Low
        - Medium
        - High

admin_password:
  type: string
  label: Admin Password
```

```

description: Password for the admin user
hidden: true

admin_ssh_key:
  type: string
  description: SSH key pair for admin account
  constraints:
    - custom_constraint: nova.keypair
  description: Must name a public key (pair) known to Nova

instance_license:
  type: string
  label: License String
  description: vTPS instance license certificate
  default:

resources:
  vtps_mgmt_port:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_mgmt }

  vtps_data_port_A:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_untrust }

  vtps_data_port_B:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_trust }

  vtps_instance:
    type: OS::Nova::Server
    depends_on: [ vtps_mgmt_port, vtps_data_port_A, vtps_data_port_B ]
    properties:
      key_name: { get_param: admin_ssh_key }
      image: { get_param: vtps_image_id }
      flavor: { get_param: vtps_instance_type }
      networks:
        - port: { get_resource: vtps_mgmt_port }
        - port: { get_resource: vtps_data_port_A }
        - port: { get_resource: vtps_data_port_B }
      config_drive: "true"
      user_data_format: RAW
      user_data:
        str_replace:
          template: |
            com_tippingpoint_EULA_accept = true
            com_tippingpoint_IP = __instance_mgmt_IP__
            com_tippingpoint_Gateway = __instance_Gateway__
            com_tippingpoint_Security_Level = __admin_level__
            com_tippingpoint_Username = __admin_username__
            com_tippingpoint_Password = __admin_password__
            com_tippingpoint_VSSH_Public_Key = __admin_ssh_key__
            com_tippingpoint_Cert_License = __instance_license__
      params:
        __instance_mgmt_IP__:
          list_join:

```

```

- ''
- - {get_attr: [vtps_mgmt_port, fixed_ips, 0, ip_address]}
- '/'
- {str_split: ['/', {get_attr: [vtps_mgmt_port, subnets, 0, cidr]}], 1}}
__instance_Gateway__: { get_attr: [vtps_mgmt_port, subnets, 0, gateway_ip] }
__admin_level__: { get_param: admin_password_security_level }
__admin_username__: { get_param: admin_username }
__admin_password__: { get_param: admin_password }
__admin_ssh_key__: { get_param: admin_ssh_key }
__instance_license__: { get_param: instance_license }

outputs:
  vtps_instance_name:
    description: Name of the instance
    value: { get_attr: [vtps_instance, name] }
  vtps_instance_id:
    description: ID of the instance
    value: { get_resource: vtps_instance }
  mgmt_ip:
    description: IP with CIDR for the vtps mgmt network.
    value:
      list_join:
        - ''
        - - {get_attr: [vtps_mgmt_port, fixed_ips, 0, ip_address]}
        - '/'
        - {str_split: ['/', {get_attr: [vtps_mgmt_port, subnets, 0, cidr]}], 1}}

```

**Note**

To access the vTPS using a serial connection, add `com_tippingpoint_Console = serial` below the `com_tippingpoint_EULA_accept = true` setting.

6. Create the stack:

```

openstack stack create -t /file/path/<heat_template> <Stack_Name> \
--parameter vtps_image_id=<image_id> \
--parameter vtps_instance_type=<flavor_id> \
--parameter private_net_vtps_mgmt=<network_id> \
--parameter private_net_vtps_trust=<network_id> \
--parameter private_net_vtps_untrust=<network_id> \
--parameter admin_username=<admin_username> \
--parameter admin_password_security_level=<None,Low,Medium,High> \
--parameter admin_password=<admin_password> \
--parameter admin_ssh_key=<admin_keypair> \
--parameter instance_license=<license_string>

```

To get the parameters, use the following commands:

```

image_id = openstack image list
flavor_id = openstack flavor list
network_id = openstack network list

```

Deploy the TippingPoint vTPS on OpenStack using the GUI

Before you begin

To prepare for deployment:

- Ensure the Qemu processor type has the sse3 flag enabled. To enable the flag in compute mode, edit the `nova.conf` file.
- Add the following lines to the `[libvirt]` section of the `/etc/nova/nova.conf` or `/etc/nova/nova-compute.conf` file:

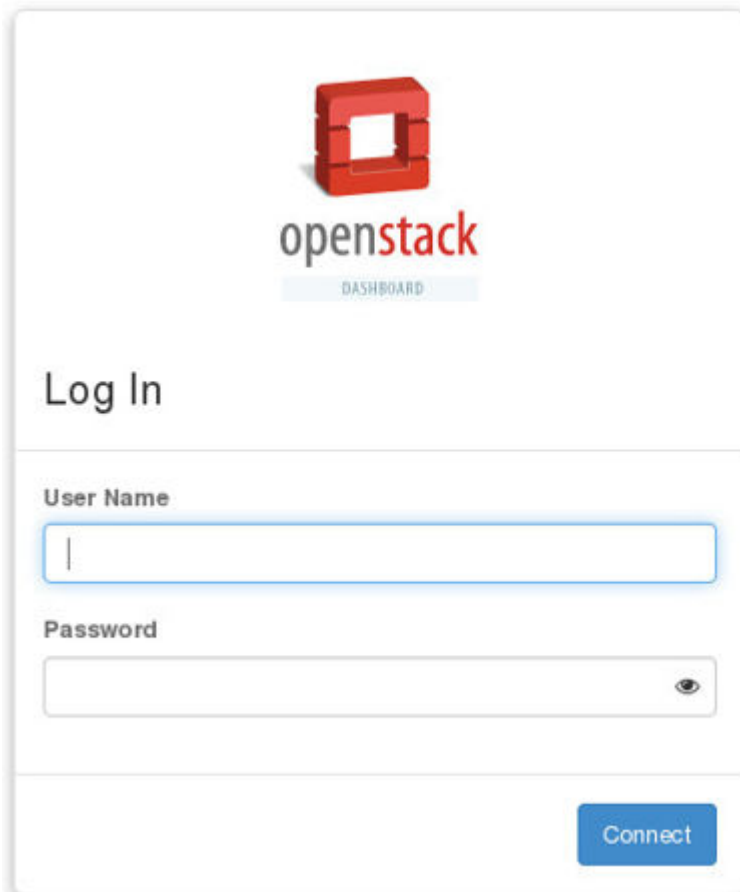
```
[libvirt]
virt_type = kvm
cpu_mode = passthrough
disk_prefix = hd
```

- After saving your modifications, restart any of the following available nova services that run on your server:
 - `openstack-nova-api`
 - `openstack-nova-cert`
 - `openstack-nova-consoleauth`
 - `openstack-nova-scheduler`
 - `openstack-nova-conductor`
 - `openstack-nova-novncproxy`

Enter the context of your task here (optional).

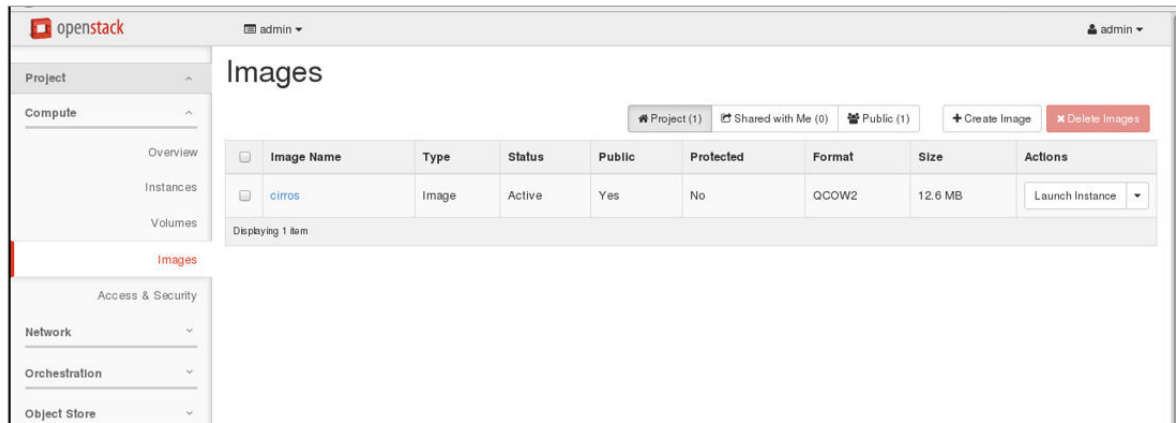
Procedure

1. Log in to the OpenStack GUI (Horizon).



The screenshot shows the OpenStack Horizon login interface. At the top center is the OpenStack logo, which consists of a red 3D cube with a square cutout in the center, and the word "openstack" in a lowercase, sans-serif font below it. Underneath the logo is a light blue rectangular button with the word "DASHBOARD" in uppercase. Below this is a "Log In" heading. Underneath the heading are two input fields: "User Name" and "Password". The "User Name" field is a simple text box with a vertical cursor. The "Password" field is a text box with a small eye icon on the right side, indicating a toggle for password visibility. At the bottom right of the form is a blue button with the word "Connect" in white text.

2. Add vTPS images to Horizon.
 - a. To place raw system and user vTPS images in an accessible location, upload them by selecting **Compute > Images** and then clicking the **Create Image** button.



- b. In the Create Image screen, fill in the details for the system disk and select the vTPS system disk image.

- c. Click the **Create Image** button.
 - d. Click **Metadata** to update the image metadata.

To update the Existing Metadata for the system disk, type `hw_disk_bus` in the **Custom** field of the Available Metadata column and then click on the **+** button to add the value to the Existing Metadata column. Repeat this step to add `virtio` as the `hw_vif_model` value and `true` for the `hw_vif_multiqueue_enabled` value (required for a 3-core image). Click **Create Image**.

Create Image

Image Details

Metadata

Image Metadata

You can specify resource metadata by moving items from the left column to the right column. In the left column there are metadata definitions from the Glance Metadata Catalog. Use the "Custom" option to add metadata with the key of your choice.

Available Metadata

Custom

No available metadata

Existing Metadata

hw_disk_bus	ide	-
hw_vif_model	virtio	-
hw_vif_multiqueue_...	true	-

- e. As the image uploads, you can monitor the status.

Create Image

Image Details

Metadata

Image Details

Specify an image to upload to the Image Service.

Image Name*

Image Description

Image Source

Source Type

File

File*

4%

Format*

Raw

Image Requirements

After the images are added, you can view them by selecting **Compute > Images**.

Images

Owner	Name	Type	Status	Visibility	Protected	Disk Format	Size	
services	cirros	Image	Active	Public	No	QCOW2	12.67 MB	Launch
admin	vtps_system	Image	Active	Public	No	RAW	16.00 GB	Launch

Displaying 2 items

- Select **Network > Networks** and click **Create Network** to create two data networks for data traffic.



Note

The public subnet for the management network should already exist.

Name	Subnets Associated	Shared	Status	Admin State	Actions
public	public_subnet 172.	No	Active	UP	Edit Network

Displaying 1 item

- In the Create Network dialog, provide the details for the first network data port and click **Next**.

Create Network

Network
Subnet
Subnet Details

Network Name

Create a new network. In addition, a subnet associated with the network can be created in the next panel.

Admin State

Create Subnet

Provide details of the first network data port's subnet and click **Create**.

- b. Repeat the preceding substeps accordingly to specify details for the second data port and subnet.
- c. You can view the created networks by clicking **Network > Networks**.

Name	Subnets Associated	Shared	Status	Admin State	Actions
public	public_subnet 172.	No	Active	UP	Edit Network
Dataseg_B	subnetB 192.	No	Active	UP	Edit Network
Dataseg_A	subnetA 192.	No	Active	UP	Edit Network

4. Select **Admin > System > Flavors** to create a vTPS flavor.
 - a. In the Flavor Information tab of the Create Flavor dialog, specify the details for the flavor.

The screenshot shows the 'Flavor Access' tab of the 'Create Flavor' dialog. The 'Flavor Information' tab is selected, and the following fields are visible:

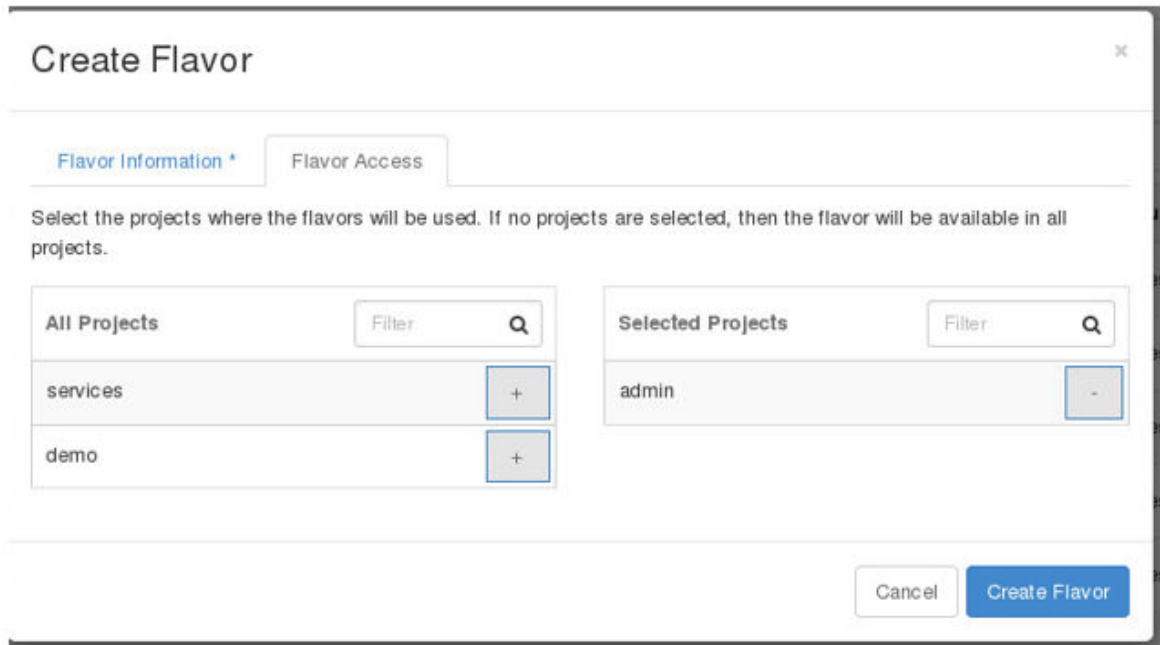
- Name ***: vTPS.flavor
- ID ⓘ**: auto
- VCPUs ***: 3
- RAM (MB) ***: 8192
- Root Disk (GB) ***: 16
- Ephemeral Disk (GB)**: 0
- Swap Disk (MB)**: 0

A text box on the right side of the dialog contains the following text: "Flavors define the sizes for RAM, disk, number of cores, and other resources and can be selected when users deploy instances."

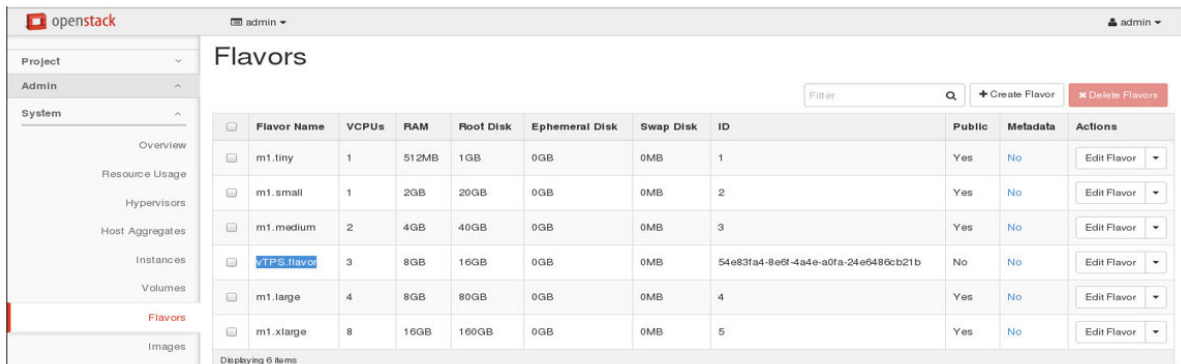
At the bottom right of the dialog, there are two buttons: "Cancel" and "Create Flavor".

- b. In the Flavor Access tab of the Create Flavor dialog, specify the access privileges for the flavor according to the needs of your project.

For example, the following configuration provides the admin project access to the flavor.



- c. After you specify all details of the flavor, click **Create Flavor**.
- d. You can view the flavor by clicking **System > Flavors**.



- e. Click the down arrow next to **Edit Flavor** to set the hw:vif_multiqueue_enabled metadata as True for the flavor. This update is necessary for 3-core images.

Update Flavor Metadata ✕

You can specify resource metadata by moving items from the left column to the right column. In the left column there are metadata definitions from the Glance Metadata Catalog. Use the "Custom" option to add metadata with the key of your choice.

Available Metadata

Filter

Custom +

No available metadata

Existing Metadata

Filter

hw.vif_multiqueue_e...	true	-
------------------------	------	---

✕ Cancel
Save

- f. Click **Save**.
5. Before creating the stack, ensure your vTPS yml template file is in an accessible location on your system.
6. Select **Orchestration > Stacks** and click **Launch Stack** to launch the vTPS stack.
 - a. In the Select Template dialog, specify the yml template file and click **Next**.

Select Template

Template Source *

File

Template File ⓘ

Browse... basic_port_vtps.yaml

Environment Source

File

Environment File ⓘ

Browse... No file selected.

Description:
Use one of the available template source options to specify the template to be used in creating this stack.

Cancel Next

- b. Specify the details for the stack, including appropriate values for the network, image, and flavor, and click **Launch**.

Launch Stack

Stack Name [?]

Creation Timeout (minutes) [?]

Rollback On Failure [?]

Password for user "admin" [?]

Admin Password [?]

Admin Password Security Level [?]

admin_ssh_key [?]

Description:
Create a new stack with the provided values.

Admin Username [?] The username must be >4 letters

License String [?]

Management Network [?]

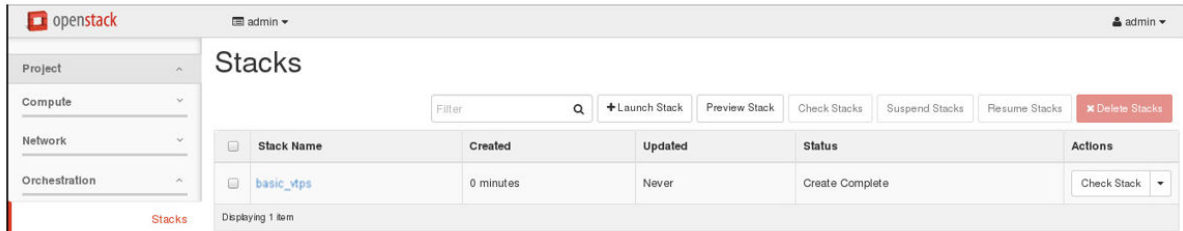
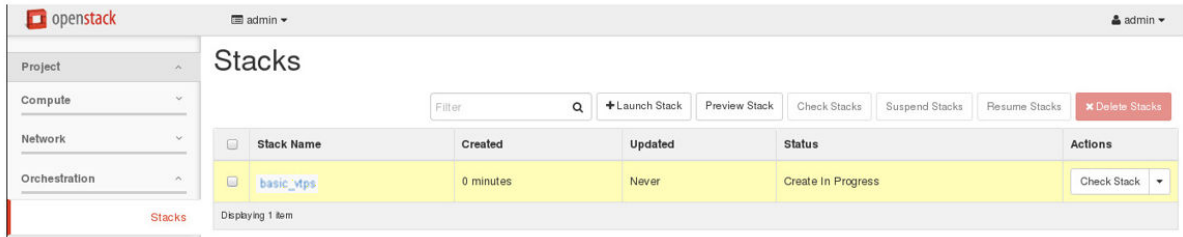
Trusted Network [?]

Untrusted Network [?]

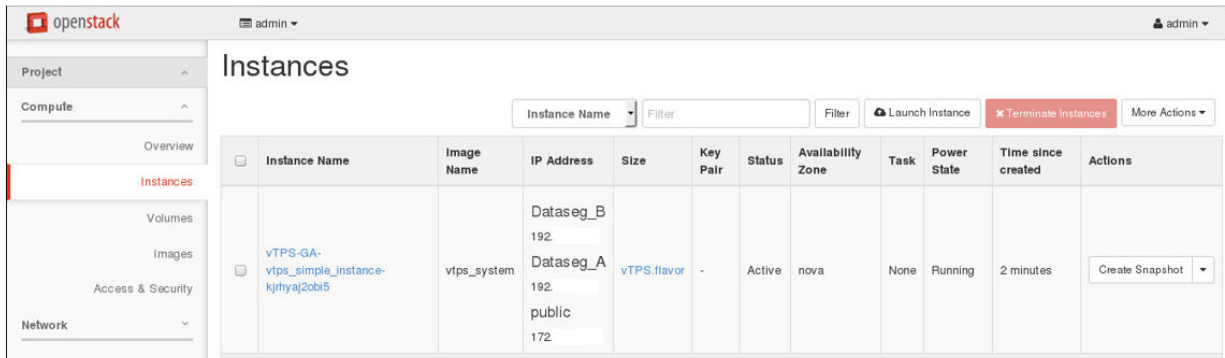
vTPS Image [?]

vTPS Instance Flavor [?]

- c. Confirm the creation status of the stack by selecting **Orchestration > Stacks**.



7. Select **Compute > Instances** and select the vTPS instance so you can connect to it.

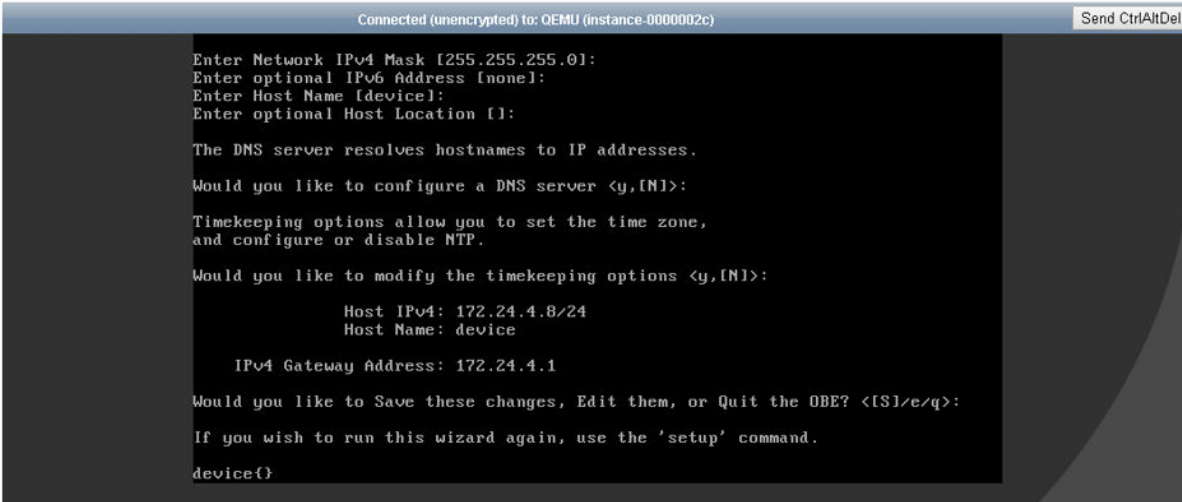


8. Click on the Console tab to access the vTPS console and begin the OBE configuration.

Overview Log Console Action Log

Instance Console

If console is not responding to keyboard input: click the grey status bar below. [Click here to show only console](#)
To exit the fullscreen mode, click the browser's back button.



The screenshot shows a terminal window titled "Connected (unencrypted) to: QEMU (instance-0000002c)" with a "Send CtrlAltDel" button in the top right. The terminal output displays the following configuration steps:

```

Enter Network IPv4 Mask [255.255.255.0]:
Enter optional IPv6 Address [none]:
Enter Host Name [device]:
Enter optional Host Location []:

The DNS server resolves hostnames to IP addresses.
Would you like to configure a DNS server <y,[N]>:

Timekeeping options allow you to set the time zone,
and configure or disable NTP.
Would you like to modify the timekeeping options <y,[N]>:

      Host IPv4: 172.24.4.8/24
      Host Name: device

      IPv4 Gateway Address: 172.24.4.1

Would you like to Save these changes, Edit them, or Quit the OBE? <[S]/e/q>:
If you wish to run this wizard again, use the 'setup' command.
device{}

```

Based on how you configured your yml file, the OBE wizard runs automatically, including a reboot to retrieve the OBE parameters and another reboot to install the device certificate.



Note

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

Template sample

To access a sample HEAT template file, untar the vTPS Tar package and open the `basic_port_vtps.yaml` template file. The following template shows values for a sample Normal image environment only. In an actual deployment, values will vary according to each environment.

```

heat_template_version: 2015-10-15

description: Simple vTPS instance with 1 mgmt port and 2 data ports. It will use 4/3
VCPU and 8 GB memory. The template will require the user to use the fixed IP address
for the management port. The flavor should be based on the compute host capability.

parameters:
  vtps_image_id:
    type: string
    label: vTPS Image
    description: Image to be used for vTPS instance
  constraints:
    - custom_constraint: glance.image
      description: Select the Glance image

```

```
vtps_instance_type:
  type: string
  label: vTPS Instance Flavor
  description: Type of instance (flavor) to be used for vTPS
  constraints:
    - custom_constraint: nova.flavor
      description: Select the Nova flavor

private_net_vtps_mgmt:
  type: string
  label: Management Network
  description: ID of network into which vTPS is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the Management network

private_net_vtps_untrust:
  type: string
  label: Untrusted Network
  description: ID of network into which vtps data port 1A is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the untrusted network

private_net_vtps_trust:
  type: string
  label: Trusted Network
  description: ID of network into which vtps data port 1B is deployed
  constraints:
    - custom_constraint: neutron.network
      description: Select the trusted network

admin_username:
  type: string
  label: Admin Username
  description: default admin user name.

admin_password_security_level:
  type: string
  label: Admin Password Security Level
  description: the security level for the password for the admin user
  default: None
  constraints:
    - allowed_values:
      - None
      - Low
      - Medium
      - High

admin_password:
  type: string
  label: Admin Password
  description: Password for the admin user
  hidden: true

admin_ssh_key:
  type: string
  description: SSH key pair for admin account
  constraints:
    - custom_constraint: nova.keypair
```

```

description: Must name a public key (pair) known to Nova

instance_license:
  type: string
  label: License String
  description: vTPS instance license certificate
  default:

resources:
  vtps_mgmt_port:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_mgmt }

  vtps_data_port_A:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_untrust }

  vtps_data_port_B:
    type: OS::Neutron::Port
    properties:
      network: { get_param: private_net_vtps_trust }

  vtps_instance:
    type: OS::Nova::Server
    depends_on: [ vtps_mgmt_port, vtps_data_port_A, vtps_data_port_B ]
    properties:
      key_name: { get_param: admin_ssh_key }
      image: { get_param: vtps_image_id }
      flavor: { get_param: vtps_instance_type }
      networks:
        - port: { get_resource: vtps_mgmt_port }
        - port: { get_resource: vtps_data_port_A }
        - port: { get_resource: vtps_data_port_B }
      config_drive: "true"
      user_data_format: RAW
      user_data:
        str_replace:
          template: |
            com_tippingpoint_EULA_accept = true
            com_tippingpoint_IP = __instance_mgmt_IP__
            com_tippingpoint_Gateway = __instance_Gateway__
            com_tippingpoint_Security_Level = __admin_level__
            com_tippingpoint_Username = __admin_username__
            com_tippingpoint_Password = __admin_password__
            com_tippingpoint_VSSH_Public_Key = __admin_ssh_key__
            com_tippingpoint_Cert_License = __instance_license__
      params:
        __instance_mgmt_IP__:
          list_join:
            - ''
            - - {get_attr: [vtps_mgmt_port, fixed_ips, 0, ip_address]}
              - '/'
              - {str_split: ['/', {get_attr: [vtps_mgmt_port, subnets, 0, cidr]}, 1]}
        __instance_Gateway__: { get_attr: [vtps_mgmt_port, subnets, 0, gateway_ip] }
        __admin_level__: { get_param: admin_password_security_level }
        __admin_username__: { get_param: admin_username }
        __admin_password__: { get_param: admin_password }

```

```

    __admin_ssh_key__: { get_param: admin_ssh_key }
    __instance_license__: { get_param: instance_license }

outputs:
  vtps_instance_name:
    description: Name of the instance
    value: { get_attr: [vtps_instance, name] }
  vtps_instance_id:
    description: ID of the instance
    value: { get_resource: vtps_instance }
  mgmt_ip:
    description: IP with CIDR for the vtps mgmt network.
    value:
      list_join:
        - ''
        - - {get_attr: [vtps_mgmt_port, fixed_ips, 0, ip_address]}
          - '/'
          - {str_split: ['/', {get_attr: [vtps_mgmt_port, subnets, 0, cidr]}], 1}}

```

Upgrade from vTPS Trial to vTPS Standard

To upgrade your vTPS virtual appliance from Trial Mode to vTPS Standard Mode, install the license entitlement package and the license certificate package. You can purchase a license through your regular sales channel.

The vTPS virtual appliance remains in Trial Mode until you install a valid certificate. The Trial Mode vTPS comes with limited feature capabilities. After you install a certificate, the vTPS virtual appliance deploys in Standard Mode, and the capabilities purchased with the license package are activated.

When the vTPS virtual appliance upgrades to Standard Mode, you can install your DV package.

Learn more about how to install the license entitlement package, create, download, and install the license certificate package, and install your DV package:

- [Install your license entitlement package](#)
- [Create and download vTPS virtual appliance license certificates](#)
 - [Install the vTPS license certificate using the LSM](#)
 - [Install the vTPS license certificate using the SMS client](#)
- [Install a DV package](#)

Install your license entitlement package



Note

If your vTPS virtual appliance is managed by an SMS, you can configure the SMS to automatically retrieve and distribute the most current license entitlement package. Learn more from the *SMS User Guide*.

You can retrieve your license entitlement package from the [TMC \(My Account > TippingPoint License Package\)](#).

For information on installing your license entitlement package, refer to your LSM and SMS documentation.

Create and download vTPS virtual appliance license certificates

Use the following information to create a vTPS license certificate using the license manager. The license certificate package assigns a purchased inspection throughput license to a vTPS virtual appliance. After you create a vTPS license certificate, install the certificate on the vTPS virtual appliance.

To create a vTPS device license certificate

Procedure

1. Open the license manager.

To access the license manager, navigate to **My Account > License Manager** on the [TMC](#).

2. From the License Management page of the license manager, click **Create vTPS Licenses**.
3. (Optional) If you want to add SSL inspection to a vTPS device, but SSL is disabled, apply for SSL compliance.

There are four states of SSL compliancy; Unknown, Pending, Compliant, and Non-Compliant. Before you enable SSL, the SSL compliancy state is set at Unknown.

Complete the following steps to apply for SSL compliance:

- a. Next to **Your SSL is disabled**, click **Apply Now**.
- b. Fill out the Apply for SSL Compliance page.
- c. Click **Apply**.

After you click **Apply**, the SSL compliance state changes to Pending. When the application process is completed, the state changes to either Compliant if SSL is approved or Non-Compliant if SSL is not approved.

If you are SSL Compliant, SSL inspection is enabled on all of your vTPS virtual appliances.

4. Under **Action**, select the number of vTPS certificates that you want to create.
5. Click **Create**.

After the vTPS certificate is created, use the SMS client or LSM to install the certificate to a vTPS virtual appliance.



Important

If you do not use an SMS or if your SMS is not connected to the [TMC](#), you must manually download and install the vTPS certificate package. After you download the vTPS certificate package, you can manually install the package from the SMS client or LSM.

To download the vTPS certificate package

Procedure

1. In the license manager, click **Download Cert**.
2. Select **vTPS Cert** from the drop down options.

The vTPS Certificate Package page is displayed on the [TMC](#).
3. Click **Download**.
4. Accept the EULA Agreement.

5. Save the vTPS certificate file to a local folder.
-

Install the vTPS license certificate using the LSM

Procedure

1. Download the vTPS license certificate package from the license manager.
2. Log in to the LSM on your vTPS virtual appliance.
3. Select **System > System, DV, License**.
4. On the System Software, Digital Vaccine, Certificate and Licenses page, click **Install Certificate**.
5. In the dialog screen that is displayed, browse to the location where you saved the vTPS license certificate package and click **Install**.
6. After the license certificate package is installed, click **OK** to reboot your device.



Note

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

The device starts up in Standard Mode.

Install the vTPS license certificate using the SMS client

Procedure

1. Ensure that the vTPS virtual appliance is managed by the SMS.
2. In the SMS client, navigate to the Devices workspace.
3. Right-click on the appropriate vTPS virtual appliance in **All Devices**, and then click **Edit > Install Certificate...**, which opens the **vTPS License Installation Wizard**.
4. Select an available vTPS certificate from the drop-down list to install on your vTPS virtual appliance.

The certificates are grouped by type (speed, capabilities, expiration date) and quantity. After you select a certificate, the certificate ID is displayed.

5. Select one of the following options:
 - **Download from TMC** — The SMS automatically downloads the selected certificate from the [TMC](#). The SMS must be connected to the [TMC](#) to use this option.
 - **Import file** — Import a locally saved certificate file to the SMS. If you select this option, you must first manually create and download the appropriate certificate file from the license manager.
6. After you select either **Download from TMC** or **Import file**, click **Next**.
 - If you selected **Download from TMC**, and if the download of the certificate file succeeds, the **Certificate Validated** page is displayed. Proceed to step 9.

**Note**

If the automatic download from the [TMC](#) fails, the **Manual Certificate Import** page is displayed with an error message. Retry the automatic [TMC](#) download or click **Next** to import the certificate file manually.

- If you selected **Import file**, the **Import Certificate File** page is displayed. Proceed to step 7.
7. On the **Import Certificate File** page, click **Browse**.
 8. Select the appropriate certificate file that you created and downloaded in the license manager, and then click **Import**.

**Note**

If you select the incorrect certificate file, the **Certificate Validation Failed** page is displayed. Click **Previous** to go back to the **Import Certificate File** page, and then upload a different certificate file.

When the import of the certificate file succeeds, the **Certificate Validated** page is displayed.

9. On the **Certificate Validated** page, click **Finish**.

The SMS installs the license certificate package on the vTPS virtual appliance. You can view the progress of the installation on the **Distribute to Device** dialog.

The vTPS virtual appliance automatically reboots after installation of the license certificate on the device succeeds. After the reboot, the new license certificate capabilities activate on the vTPS virtual appliance.

**Note**

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

Install a DV package

**Note**

If you use an SMS to manage your vTPS virtual appliance, you can configure the SMS to automatically retrieve and distribute the most current DV package each week. Learn more about how to configure this from the *SMS User Guide*.

While in Trial Mode, your vTPS virtual appliance has a base DV installed with a limited number of security filters that cannot be changed. After you upgrade your device to Standard Mode, you can then install a full DV package.

Learn more about installing your DV package from your LSM and SMS documentation.

Troubleshooting tips

Before contacting support, check to see if the following troubleshooting tips address your issues.

Difficulty logging in to the vTPS LSM

Resolution: Be sure to correctly map your network adapters so that you can access your vTPS virtual appliance by using the LSM and CLI: **vTPS > Getting Started > Edit Virtual Machine settings > Hardware > Network Adapter**.

Configuring a distributed switch environment in promiscuous mode

Resolution: You must configure a vTPS virtual appliance in promiscuous (port-mirroring) mode for Layer 2 routing. If a vTPS virtual appliance is connected to a distributed switch, ensure that any Forged Transmits and MAC Address Changes are set to ACCEPT so that network packets can be forwarded to each host in the port group.

Resolution: Although the vTPS virtual appliance does not support VMware vMotion, you can emulate a vMotion configuration by connecting two or more different hosts with two or more vTPS virtual appliances that are actively connected to the distributed vSwitch. The vTPS virtual appliance that is connected to the active VM acts as an IPS, and the vTPS virtual appliance that is not connected to the VM acts as an IDS. If you connect your SMS to both vTPS instances, the SMS will also receive any blocks and alerts.

KVM deployment does not boot

Resolution: Ensure that you have all of the Ethernet ports configured. If you install your VM without the correct number of inspection ports, you must either delete the VM and reinstall it or perform a `debug factory-reset`. If you delete and reinstall the VM, you must be sure to also delete the `system_disk.raw` file. You can then re-extract the file from the KVM `tar.gz` image file.

KVM deployment does not pass traffic

Resolution: If a bridge learns that the source and destination MAC addresses are on the same external port, it stops sending packets to all the VMs. Disable address learning to enable promiscuous mode for Layer 2 routing so that your bridges can properly forward all packets to all the VMs. To disable address learning, set the ageing time to 0 for your bridges:

```
# brctl setageing <bridgeA> 0
# brctl setageing <bridgeB> 0
```

To prevent a reboot from overriding this setting, add the following line to the `ifcfg` file for the bridge:

```
AGEING=0
```

CPU usage always displays as 100% in hypervisor

Resolution: To see the actual CPU usage, enter the `show health cpu` command for the device.

Resolution: To manage the CPU usage, create a resource pool in the vSphere Web Client. [Learn more](#) about resource pools.

Errors after Suspend and Resume operation

Resolution: Ignore HEALTH-ALERT errors generated after a Suspend and Resume operation.

Examining OpenStack HEAT template events

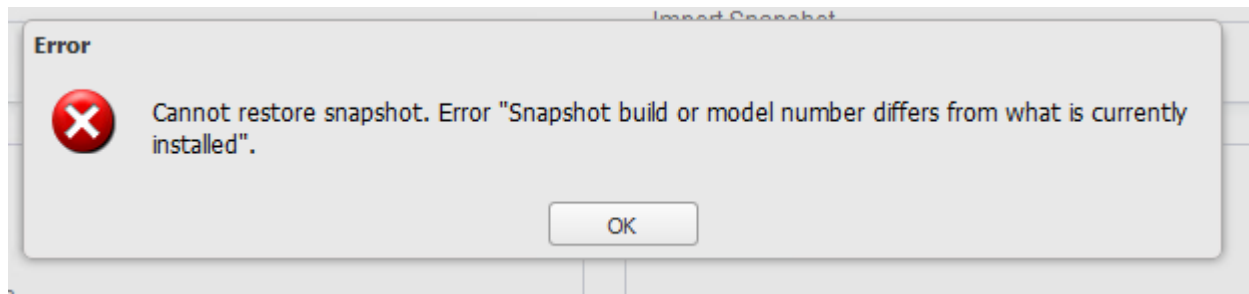
Resolution: Use the `heat event-list <name of stack>` command to see a list of events.

Resetting OBE parameters after a factory reset

Resolution: A factory reset does not reset the initial deployment parameter values—including IP address, username, and password. To change these values, you must redeploy the vTPS virtual appliance.

Snapshot cannot be restored

Resolution: Only vTPS to vTPS snapshots are supported. Restoring snapshots from other TippingPoint devices is not supported. Attempts will fail with the following error.



Time synchronization issues in KVM environment

Resolution: If, after an extended Suspend and Resume operation, the device time does not sync with the server time, shut down and restart the system.

Verifying OpenStack HEAT template properties

Resolution: Use the virsh utility to dump the template xml file and examine your property settings, including the cpu count, the disk adapter type, and the network adapters:

```

localuser@vTPS-Helion1:~/heat_templates$ virsh
Welcome to virsh, the virtualization interactive terminal.

Type:  'help' for help with commands
       'quit' to quit

virsh #
virsh # list --all
  Id   Name                               State
-----
  3    instance-00000002                 running

virsh # dumpxml instance-00000002

<cpu mode='custom' match='exact'>
  <model fallback='allow'>Conroe</model>
  <topology sockets='3' cores='1' threads='1'/>
</cpu>
<emulator>/usr/bin/kvm-spice</emulator>
<disk type='file' device='disk'>
  <driver name='qemu' type='qcow2' cache='none'/>
  <source file=
'/opt/stack/data/nova/instances/56a5d809-5df5-435d-a665-24885891fff6/disk'/>
  <target dev='hda' bus='ide'/>
  <alias name='ide0-0-0'/>
  <address type='drive' controller='0' bus='0' target='0' unit='0'/>
</disk>
<interface type='bridge'>
  <mac address='fa:16:3e:c0:b9:8a'/>
  <source bridge='qbr4edb826d-6d'/>
  <target dev='tap4edb826d-6d'/>
  <model type='virtio'/>
  <alias name='net0'/>
  <address type='pci' domain='0x0000' bus='0x00' slot='0x03' function='0x0'/>
</interface>
<interface type='bridge'>
  <mac address='fa:16:3e:d8:1e:be'/>
  <source bridge='qbr37a85eb2-d0'/>
  <target dev='tap37a85eb2-d0'/>

```

```

<model type='virtio'>
<alias name='net1'>
<address type='pci' domain='0x0000' bus='0x00' slot='0x04' function='0x0'>
</interface>
<interface type='bridge'>
<mac address='fa:16:3e:7a:1f:90'>
<source bridge='qbre8d767e5-f9'>
<target dev='tape8d767e5-f9'>
<model type='virtio'>
<alias name='net2'>
<address type='pci' domain='0x0000' bus='0x00' slot='0x05' function='0x0'>
</interface>

```

vTPS virtual appliance experiencing data port performance problems

Example: ID HEALTHCHECKD Device is still experiencing performance problems (loss=<xx>%, threshold=<x>%). 0 alerts not logged.

Resolution: Make sure that you properly configure three standard vSwitches or distributed vSwitches on the ESXi or vCenter with multiple port groups for data and vTPS management traffic.

Resolution: Avoid large iptable entries. Larger iptable entries can reduce vTPS virtual appliance performance as much as 20 percent in a KVM deployment.

Resolution: Make sure you enable port groups in promiscuous mode for Layer 2 routing. Ensure that you set any Forged Transmits and MAC Address Changes to ACCEPT so that network packets can get forwarded.

Resolution: Confirm that you have configured each vTPS device with its own data port group. Using the same vSwitches across multiple vTPS virtual appliances can cause performance issues.

Configuring a serial console

ESXi Resolution: If you specified a serial console for your VM, add a serial port by editing the properties of the VM:

1. Right-click your new VM and click **Add**.
2. Select **Serial port** and click then **Next**.
3. Select **Connect via Network** and click then **Next**.
4. Select **Server** and provide a port for the Port URI (for example, `telnet://:1239`).
5. Click **Next**, and then click **Finish**.
6. Reboot the vTPS virtual appliance. Before the console completes the change from VGA to Serial, the appliance reboots a second time automatically.



Note

The vTPS virtual appliance does not support a hitless reboot or hitless upgrade. Traffic flow is interrupted until the boot sequence completes because, unlike on a TPS device, the network ports on a vTPS virtual appliance are virtual.

7. Enter the following command from a Linux shell to access the serial console:

```
telnet <esxi host> <port number>
```

For example:

```
telnet esxi01 1239
```

KVM Resolution: Follow the procedure in *Automating vTPS installation on KVM*. Specify the `com_tippingpoint_Console = serial` option in the `vtps-env.txt` file.

After you specify the serial console, enter the following to access the console from the KVM host:

```
virsh console <VM_NAME>
```

KVM also supports several alternative serial console modes, including TCP, UDP, and UNIX. For these options, use `virt-manager` to delete the existing serial device and add a different type. Learn more from the virtualization administrative guides for KVM or RedHat.