



TippingPoint™

## Read Me First

### Registering and contacting support

Thank you for choosing TippingPoint products. Use this information to register for a Threat Management Center (TMC) account and to get support for your product.

#### TMC account registration

The TMC provides online access to security information, updates, support, and technical documentation for your product.

To register for an account, go to:

<https://tmc.tippingpoint.com>

#### Customer support

To get help with your TippingPoint product, choose a contact method below:

**North America:** +1 866 681 8324

**International:** see <https://tmc.tippingpoint.com>

**Email:** [tippingpoint.support@trendmicro.com](mailto:tippingpoint.support@trendmicro.com)

Your support representative may ask you for the following information:

- Serial number and/or software version of your product
- System or Event logs if available

