

Quick Start Guide



Windows / Windows 10 in S mode / Mac / Chromebook / Android / iOS

Installation for PC

Please refer to the ReadMe file on the installation disc or to the Trend Micro website for detailed system requirements. If you encounter difficulties while installing or activating this software, go to <u>https://www.trendmicro.com/support</u>.

01

PC

Insert the installation CD and click **Install Program**. Trend Micro will then perform a system check of your computer.

You can also download the installer at <u>https://www.trendmicro.com/downloadme</u>



Trend Micro Maximum Security

UZ Select **Paid version**, then enter your serial number and click **Next**.

If you purchased online, find your serial number in the order confirmation email. If you purchased in-store, your serial number is printed on the receipt.



03

Read the Privacy and Personal Data Collection Disclosure and click **Next**. After reading the License Agreement, click **Agree and Install**.



04

- ×

If you want Trend Micro to send you a monthly email report, click **Yes**.

<text>

05

Enter your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account and click **Next**.

If this window does not automatically open, use the shortcut icon on your desktop.

06

Enter your account information and click **Next**. You will then be asked to verify that your details are correct. Click **Next**.

Once activation is complete, the Protection Activated window will appear. Click **Finish**.

Trend Micro Maximum Security	×
Activate Your Protection	
Activating your software will take just a few moments. Enter your email address below to get started.	
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ir you nave activated irend Micro software before, please provide the email address you used last time.	
Email address	
1	
Why do you need to activate?	
TREND Nex	
V ATCHS	

Trend Micro Maximum Security	Sign in 🔰	<
Enter Account Information		
You need to set up an account to activate this below.	program by providing all of the information requested	
Email address	I position If you ever need to recover your password, Trend Micro	
Password	will send it to this address.	
	Mr. 👻	
Confirm password	First name	
Computer name	Last name	
DESKTOP-27GE3RM		
	Phone number	
Receive the latest news and offers from Trend N	licro	
O TREND	Next]





Installation for macOS Mojave

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Please refer to the User Support folder on the installation disc or to the Trend Micro website for detailed system requirements. If you encounter difficulties while installing or activating this software, go to <u>https://www.trendmicro.com/support</u>.

Install Trend Micro Antivirus

User Suppor

TRENDMICRO

01

Mac

Insert the installation CD and click **Install Trend Micro Antivirus** to launch the installation program. Click **Continue** when asked.

You can also download the installer at <u>https://www.trendmicro.com/downloadme</u>





03 Enter your serial number, and then click Continue.

If you purchased online, find your serial number in the order confirmation email. If you purchased in-store, your serial number is printed on the receipt.



04

Clink **Install** to authorize and start the installation. Once installation is complete, click **Close** and follow the on-screen instructions to install a helper tool. •



Provide your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account.

If this window does not automatically open, you can launch the Trend Micro software from the Applications folder.

		😺 Install Trend Micro Antivirus 🔒
		The installation was completed successfully.
	System Check	\bigcirc
	 Introduction 	
Sustam Chack	 Data Collection Notice 	Helper Tool Required
ntroduction	License	After clicking the Close button, please follow the on-screen
Data Collection	 Serial Number 	can protect your computer properly.
Notice	 Destination Select 	Learn more
license	 Installation Type 	
Serial Number	Installation	
Destination Select	 Subscription 	
nstallation Type	 Summary 	
nstallation		
Subscription	6	
Summary		Go Back Close
TREND.		Go Back Install

Activate		
Activating you	r software will take just a few moments. Enter your email	I address below to get started.
If you have ac	livated Trend Micro software before, please provide the	email address you used last time.
	Email address:	
	Coloridate of her	

06

Enter your account information and click **Next**. You will then be asked to verify that your details are correct and click **Next**.

Once activation is complete, the Protection Activated window will appear.

fou need to set up an account to ac	tivate this program by providing a	all of the information requ	ested below.
Email address:			
Password:			
Confirm password:			
Salutation:	Mr.	٢	
First name:			
Last name:			
Computer name:			
Phone number:			
Location:	United States	۵	
	I have read and agree to the Tre	nd Micro Privacy Statem	ent.

Installation for macOS Catalina

Please refer to the User Support folder on the installation disc or to the Trend Micro website for detailed system requirements. If you encounter difficulties while installing or activating this software, go to <u>https://www.trendmicro.com/support</u>.

01

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Insert the installation CD and click **Install Trend Micro Antivirus** to launch the installation program. Click **Continue** when asked.

You can also download the installer at <u>https://www.trendmicro.com/downloadme</u>



03

Enter your serial number, and then click **Continue**.

If you purchased online, find your serial number in the order confirmation email. If you purchased in-store, your serial number is printed on the receipt.



02

Read the Privacy and Personal Data Collection Disclosure and click **Continue**. After reading the License Agreement, click **Continue** and then click **Agree**.



04

Clink **Install** to authorize and start the installation.



Installation for macOS Catalina

Please refer to the User Support folder on the installation disc or to the Trend Micro website for detailed system requirements. If you encounter difficulties while installing or activating this software, go to <u>https://www.trendmicro.com/support</u>.

05

Мас

Once installation is complete, click **Close** and follow the on-screen instructions to install a helper tool.



07

Provide your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account.

If this window does not automatically open, you can launch the Trend Micro software from the Applications folder.



06

On the Set Up Required Permissions screen, click **Continue** and follow the on-screen instructions.



08

Enter your account information and click **Next**. You will then be asked to verify that your details are correct and click **Next**.

Once activation is complete, the Protection Activated window will appear.

ou need to set up an account to a	ctivate this program by providing all of the information req	uested below.
Email address:		
Password:		
Confirm password:		
Salutation:	Mr.	
First name:		
Last name:		
Computer name:		
Phone number:		
Location:	United States	
	I have read and agree to the Trend Micro Privacy Statem	ent.

Installation for iOS (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below. If you encounter difficulties while installing or activating this app, go to <u>https://www.trendmicro.com/support</u>.

O1 Go to the Apple App Store. Search and install **Trend Micro Mobile Security**.

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iOS



02 Open the Mobile Security app and tap Settings.



Mobile Security	
Social Network Privacy Premium version expired	
Wi-Fi Checker You are not connected to a Wi-Fi network.	
Data Usage Premium version expired	
Device Access Status Action required. Tap to see details.	
Lost Device Protection Premium version expired	
Settings	



04 Sign in with your Trend Micro Account.

	Sign In
Sign in w protectio <u>more</u>	ith your Trend Micro Account to get full n and manage your subscription. <u>Learn</u>
Email a	
	ord
Forgot you	ur password?
	Sign In
	Create an exercise

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sked	tan the

If asked, tap the license that you want to transfer to this device.

Tap th	e license that you want to transfer to this device:	
Mobi	ile Security	
(\pm)	Not yet installed Expires: 26 Oct 2017	>

Installation for Android (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below. If you encounter difficulties while installing or activating this app, go to <u>https://www.trendmicro.com/support</u>.

01

Android

Open the Play Store on your phone or tablet and search for **Trend Micro**. In the search results, tap **Mobile Security & Antivirus**.

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Ð	trend micro
3	Mobile Security & Antivirus
۹	trend micro mobile security and antivirus
۹	trend micro mobile security for android



After the app downloads and installs, tap **OPEN**.



03

Optionally select I agree to share user usage data to help improve this app and tap Accept and Continue twice.

provides comprehensive



Welcome



vill not affect the capabilities or effectiveness of Mobile Security. I agree to share user usage data to help improve this app Accept and Continue

Accept and Continue

Welcome

Trend Micro Mobile Security provides comprehensive protection for Android devices. It sends information to Trend Micro about your installed apps and scanned URLS, which helps us provide stronger protection.



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receipt.

06

Sign In.

Tap **Start Free Trial Now** to activate Mobile Security.

If you already have a license, tap Already have a

whether you want to sign into your account or

If you purchased online, find your serial number

in the order confirmation email. If you purchased

If you tapped **Sign into Your Account**, type the

email and password for the account used to set

up Maximum Security on your Mac or PC and tap

Once installation is complete, check your device

for any threats by tapping SCAN.

in-store, your serial number is printed on the

subscription? Activate Now, then select

If you tapped **Provide Activation Code**,

type your serial number and tap OK.

provide an activation code.









Installation for Windows 10 in S Mode

If you encounter difficulties while installing or activating this extension, go to <u>https://www.trendmicro.com/support</u>.

01

If you have already activated your Trend Micro Activation Code and created your Trend Micro Account, skip ahead to Step 4.

To start, visit: www.trendmicro.com/10sactivate



04

If you are using the Trend Micro Product Activation Portal, tap **Install** to go to the Windows Store and install the Trend Micro Security extension.

Or go to the Microsoft Store to install: http://www.trendmicro.com/edgesecurity



02

Provide your serial number and tap **Next.**

If you purchased online, find your serial number in the order confirmation email. If you purchased in-store, your serial number is printed on the receipt.



03

Create a Trend Micro Account and tap **Next**. Click the Sign In link if you already have an account.



05

Open Trend Micro Security on your Edge browser. Tap **Sign In** and then sign in with your Trend Micro Account.



Installation for Chromebooks

Chromebooks If you encounter difficulties while installing or activating this extension, go to https://www.trendmicro.com/support.

If you have already activated your Trend Micro Activation Code and created your Trend Micro Account, skip ahead to Step 4.

To start, visit: www.trendmicro.com/chromebookactivate



If you purchased online, find your serial number in the order confirmation email. If you purchased in-store, your serial number is printed on the receipt.





04

If you are using the Trend Micro Product Activation Portal, tap Install to go to the Chrome Web Store and install the Trend Micro Security extension.

Or go to the Chrome Web Store to install: http://www.trendmicro.com/chromebooksecurity

05

Open Trend Micro Security on your Chromebook. After reading and agreeing to the Privacy & Personal Data Collection Disclosure and License agreements, tap Accept and Start.



Security	Security
Privacy & Personal Data Collection Disclosure	
Certain betwee available in Terrol Micro Sexuthy collect and even beforket data regarding product unage to Terrol Micro. Some of the data may be considered personal data in ordinal juridicitors and the second data in the second second second second Security. The following data will be collected in order to broubleshot installation errors and provide update to broubleshot installation errors and provide update to the second second second second second second of the data.	Welcome to Trend Micro Security
Email address, password (required to create your Trend Micro account) Please refer to Trend Micro Security's Data Collection Notice for details on other data that may	The Trend Micro Security browser extension helps protect you from web threats and improves your onlin browsing experience.
You have the option to share user usage data with Trend Micro to help improve this extension by enabling the check box below. Choosing not to share usage data will not affect the capabilities or effectiveness of Trend Micro Security.	By using this extension, you accept the following term of the Trend Micro License Agreement.
I agree to share user usage data to help improve this extension	Accept and Start
Continue	

7 Create a Trend Micro Account and tap Next. Click the Sign In link if you already have an

account.



06 Micro Account.

Tap Sign In and then sign in with your Trend

