TREND MICRO™

Quick Start Guide

Maximum Security

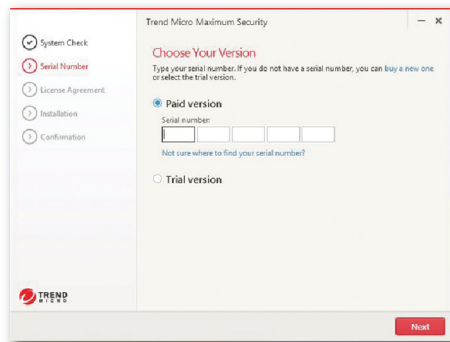iOS · Android · Mac · Windows 10 Compatible

01

Download product from
shop.trendmicro.com.au/getMAXonline
and click **Install Program**.
Trend Micro will then perform a
system check of your computer.

02

Select **Paid version**, then enter your
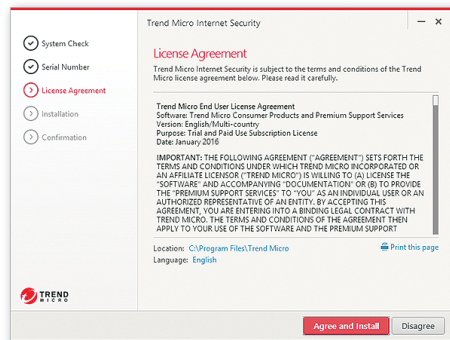serial number and click **Next**.

Check your Order Confirmation Email to
find your Serial Number.

03

After reading the license agreement, if
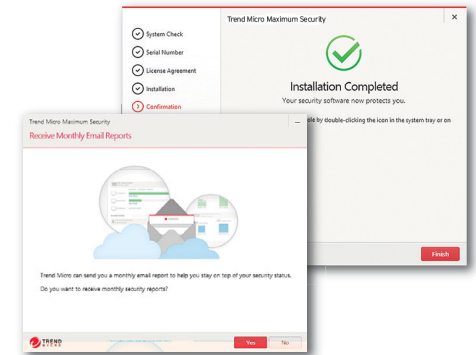you accept it, click **Agree and Install** to
continue.

The installation will now begin.

04

When the Installation Completed window
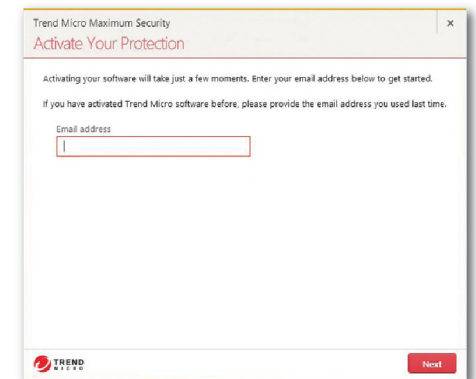appears, click **Finish** to close the installer.

If you want Trend Micro to email you a
monthly security report, click **Yes**.

05

Enter your email address and click **Next**.
If you already have an account, ensure
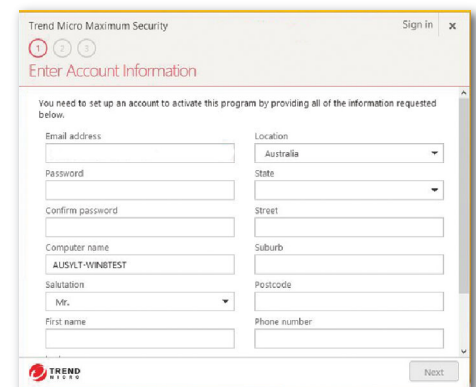you use the email address assigned to
this account and click **Next**.

If this window does not automatically
open, use the shortcut icon on your
desktop.

06

Enter your account information and click
Next. You will then be asked to verify that
your details are correct. Click **Next**.

Once activation is complete, the
Protection Activated window will appear.
Click **Finish**.

PC Main Console

Contact Trend Micro for assistance

Manage your Trend Micro Account

TREND MICRO
MaximumSecurity

Feedback

Access the different features of your security software

Device

Privacy

Data

Family

Adjust your security software settings

Scan your computer for threats and to optimise its performance

SCAN

Open the security report to see how your software has kept you safe

Protected

You have access to the latest protection.

Protect Another Device

Expires on 6/1/2017

TREND MICRO

Use your subscription to protect another PC, Mac, Android, or iOS device

Check the status of your subscription
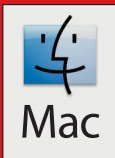
Installation for Mac

Please refer to the Trend Micro website for detailed system requirements.
If you encounter difficulties while installing or activating this software, go to http://www.trendmicro.com.au/support.
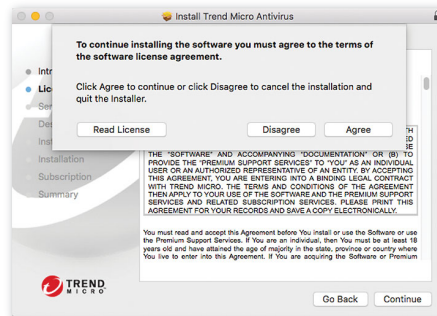
01

Download product from
shop.trendmicro.com.au/getMAC
and click **Install Trend Micro Antivirus** to
launch the installation program.
Click **Continue** when asked.
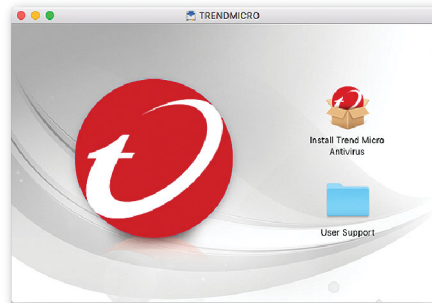
02

Click **Continue** until you reach the
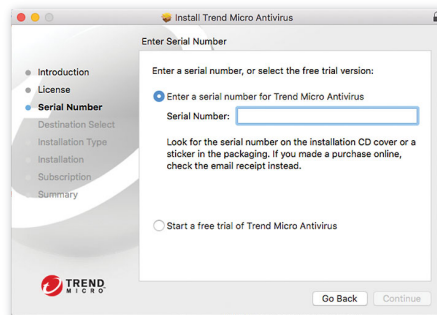Software License Agreement screen.

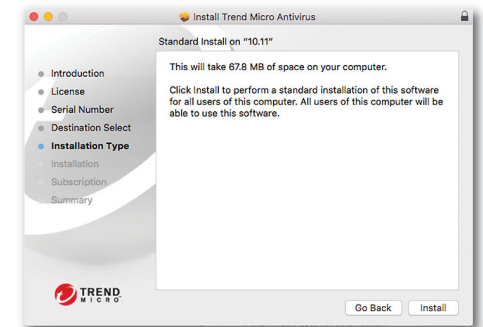After reading the license agreement,
accept it by clicking **Agree**.

03

Enter your serial number, and then click
Continue.

Check your Order Confirmation Email to
find your Serial Number.

04

Click **Install** to authorise the installation.
Once the installation is complete, click
Close to close the installer.

05

Provide your email address and click **Next**.
If you already have an account, ensure
you use the email address assigned to
this account.

If this window does not automatically
open, you can launch the Trend Micro
software from the Applications folder.
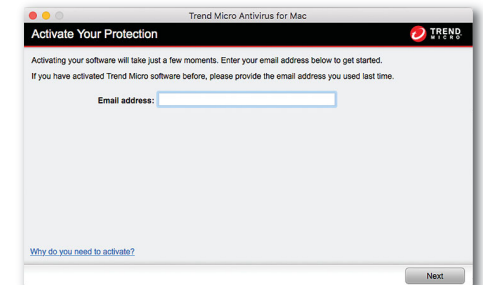
06

Enter your account information and click
Next. You will then be asked to verify that
your details are correct and click **Next**.

Once activation is complete, the
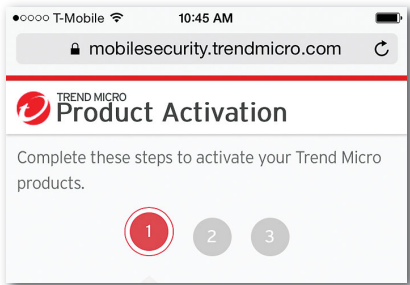Protection Activated window will appear.

iOS
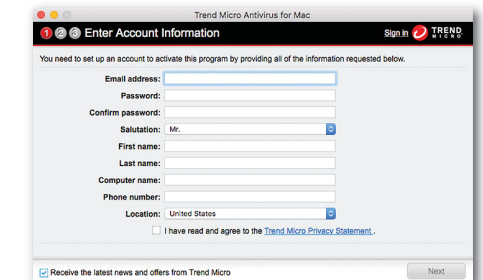
Installation for iOS (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below.
If you encounter difficulties while installing or activating this app, go to http://www.trendmicro.com.au/support.

01

If you have already installed and activated Trend Micro on your PC or Mac, skip ahead to step 4.

Otherwise, visit:
http://www.trendmicro.com.au/ios

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🔒 mobilesecurity.trendmicro.com ↻

TREND MICRO
Product Activation
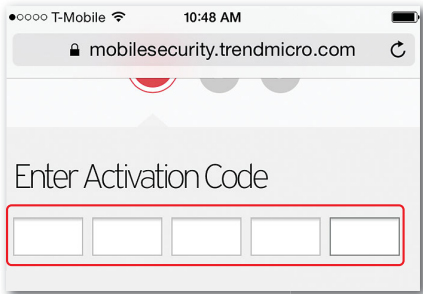
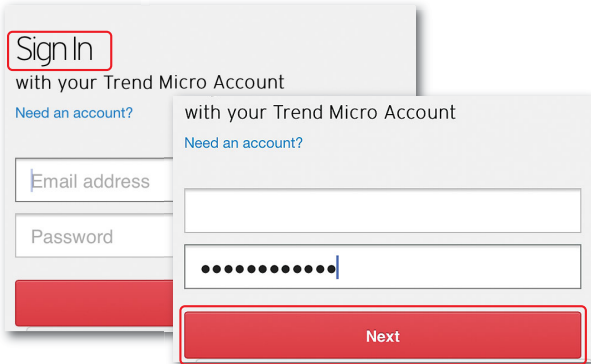Complete these steps to activate your Trend Micro products.

① ② ③

02

To activate, enter your Trend Micro Activation Code and tap **Next**.

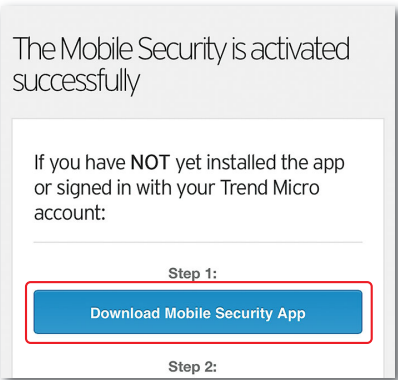Check your Order Confirmation Email to find your Serial Number.

●○○○○ T-Mobile 🗢 10:48 AM
🔒 mobilesecurity.trendmicro.com ↻

Enter Activation Code

03

Sign into your Trend Micro Account, or create a new one, and tap **Next**.

Sign In
with your Trend Micro Account
Need an account?

Email address

Password

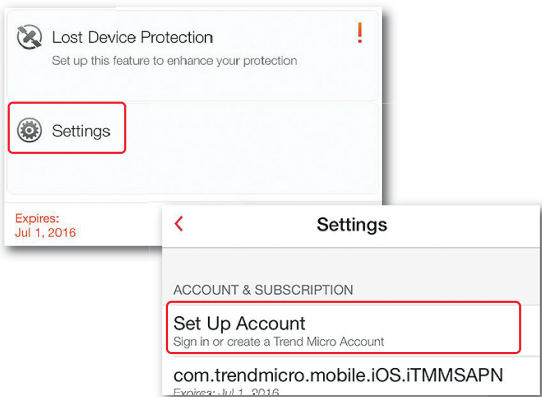with your Trend Micro Account
Need an account?

●●●●●●●●●●●●|

Next

04

Tap **Download Mobile Security App** to install the app, or search for "Trend Micro Mobile Security" on the App Store.

The Mobile Security is activated successfully

If you have **NOT** yet installed the app or signed in with your Trend Micro account:

Step 1:

Download Mobile Security App

Step 2:

05

Open Mobile Security. Go to **Settings**, tap **Set Up Account**, and then sign in with your Trend Micro Account.

Lost Device Protection
Set up this feature to enhance your protection
!

⚙ Settings

Expires:
Jul 1, 2016

‹ Settings

ACCOUNT & SUBSCRIPTION

Set Up Account
Sign in or create a Trend Micro Account

com.trendmicro.mobile.iOS.iTMMSAPN
Expires: Jul 1, 2016

06

If asked, tap the license that you want to transfer to this device.

Tap the license that you want to transfer to this device:

Mobile Security

⊞ Not yet installed
Expires: 04/29/2016 ›
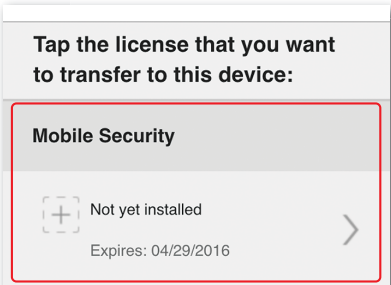
Installation for Android (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below.
If you encounter difficulties while installing or activating this app, go to http://www.trendmicro.com.au/support.
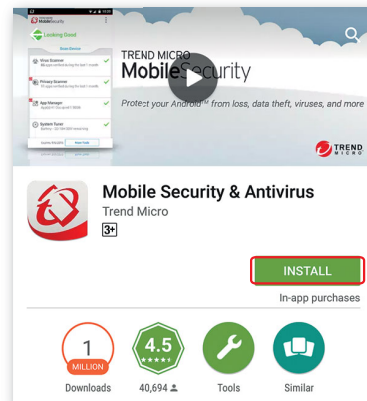
01

Open the Play Store on your phone or tablet and search for **Trend Micro**. In the search results, tap **Mobile Security & Antivirus**.

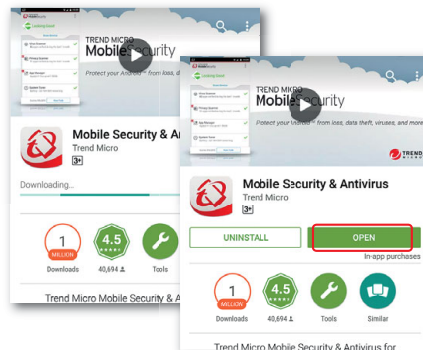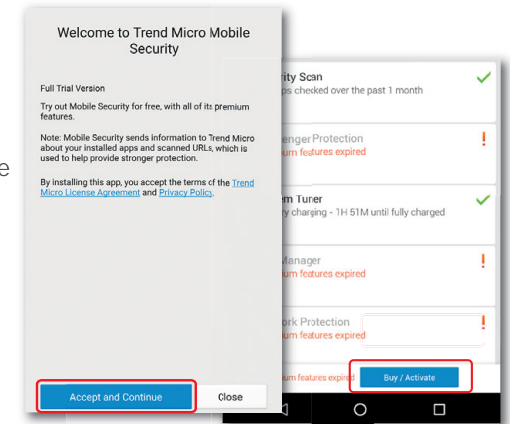On the Kindle Fire, open the Amazon Appstore for Android instead.
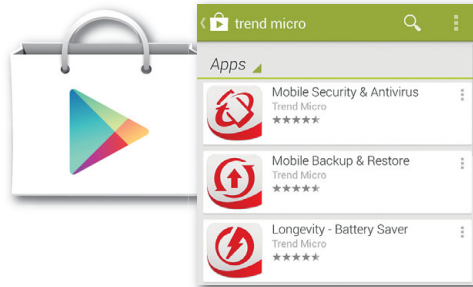
02

Tap **INSTALL**.

03

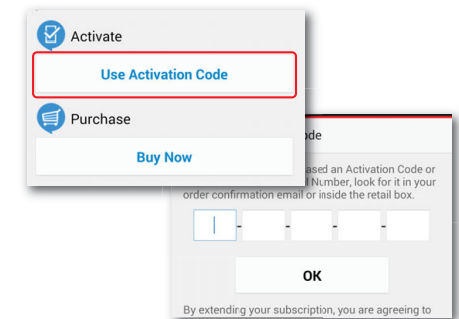After the app downloads and installs, tap **OPEN**.

04

Tap **Accept and Continue** and then select **Buy / Activate** to activate Mobile Security.

05

Select **Use Activation Code** then enter your serial number and select **OK**.

Check your Order Confirmation Email to find your Serial Number.

06

Enter the password for the account used to set up Maximum Security on your Mac or PC and select **Sign In**.

Once installation has completed, check your device for any threats by selecting **Scan**.