



Quick Start Guide

PC, Mac, Android & iOS





Installation for PC

Please refer to the Trend Micro website for detailed system requirements.

If you encounter difficulties while installing or activating this software, go to <http://www.trendmicro.com/ti10help>.

01

To download the installer, open the Download link in your Order Confirmation Email. Trend Micro will then perform a system check of your computer.

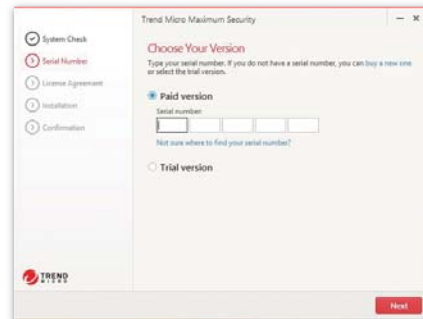
You can also download the installer at <http://downloadcenter.trendmicro.com/>



02

Select **Paid version**, then enter your serial number and click **Next**.

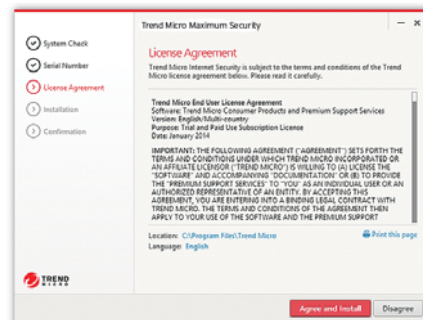
Your serial number can be found on your Order Confirmation Email.



03

After reading the license agreement, if you accept it, click **Agree and Install** to continue.

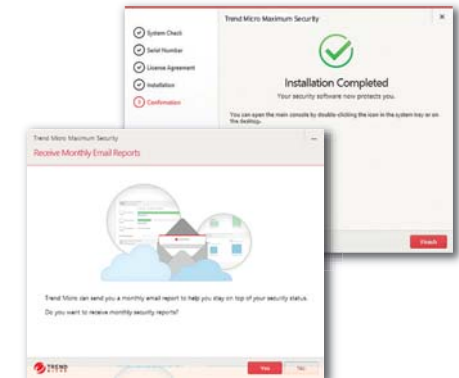
The installation will now begin.



04

When the Installation Completed window appears, click **Finish** to close the installer.

If you want Trend Micro to email you a monthly security report, click **Yes**.



05

Enter your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account and click **Next**.

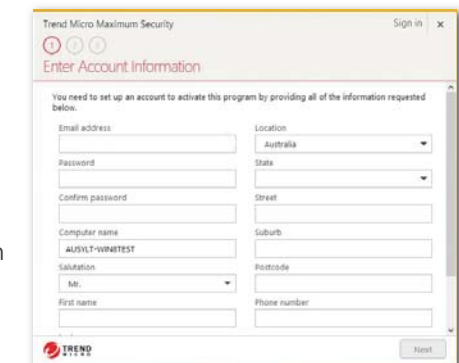
If this window does not automatically open, use the shortcut icon on your desktop.



06

Enter your account information and click **Next**. You will then be asked to verify that your details are correct. Click **Next**.

Once activation is complete, the Protection Activated window will appear. Click **Finish**.



PC Main Console

The screenshot shows the Trend Micro Maximum Security PC Main Console interface. At the top, there are links for 'Feedback', 'Get Help', and a user profile icon. Below this is a navigation bar with four main categories: 'Device', 'Privacy', 'Data', and 'Family'. In the center, there is a large 'SCAN' button with a green progress indicator. To the right of the scan button are icons for settings and a report. Below the scan button, it says 'Protected' with a green checkmark and 'You have access to the latest protection.' At the bottom, there is a 'Protect Another Device' button and a subscription expiration date 'Expires on 6/13/2015'. The Trend Micro logo is in the bottom right corner.

Contact Trend Micro for assistance Manage your Trend Micro account

Access the different features of your security software

Scan your computer for threats and to Optimize its performance

Adjust your security software settings

Open the security report to see how your software has kept you safe

Use your subscription to protect another PC, Mac, Android, or iOS device

Check the status of your subscription



Installation for Mac

Please refer to the User Support folder on the installation disc or to the Trend Micro website for detailed system requirements. If you encounter difficulties while installing or activating this software, go to <http://www.trendmicro.com/tifohelp>.

01

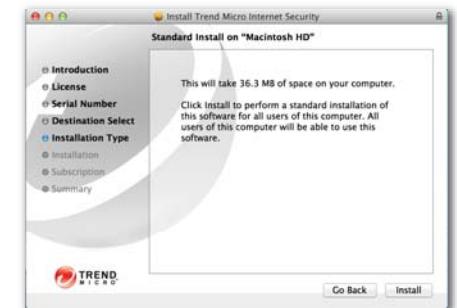
To download the installer, open the Download link in your Order Confirmation Email. Trend Micro will then perform a system check of your computer.

You can also download the installer at <http://downloadcenter.trendmicro.com/>



04

Click **Install** to authorize the installation. Once the installation is complete, click **Close** to close the installer.



02

Click **Continue** until you reach the Software License Agreement screen.

After reading the license agreement, accept it by clicking **Agree**.



05

Provide your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account.

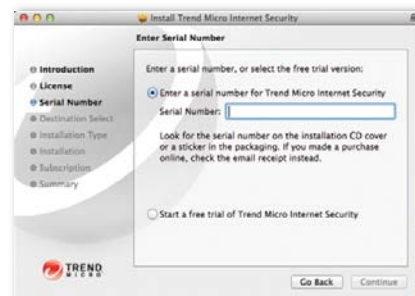
If this window does not automatically open, you can launch the Trend Micro software from the Applications folder.



03

Enter your serial number, and then click **Continue**.

Your serial number can be found on your Order Confirmation Email.



06

Enter your account information and click **Next**. You will then be asked to verify that your details are correct and click **Next**.

Once activation is complete, the Protection Activated window will appear.



iOS

Installation for iOS (Trend Micro Mobile Security)

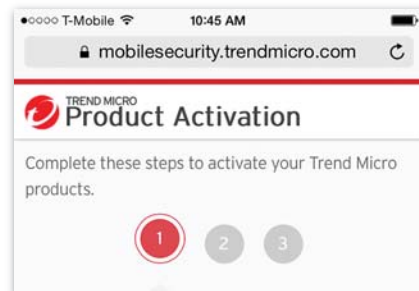
IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below. If you encounter difficulties while installing or activating this app, go to <http://www.trendmicro.com/ti10help>.

01

If you have already installed and activated Trend Micro on your PC or Mac, skip ahead to step 4.

Otherwise, visit:

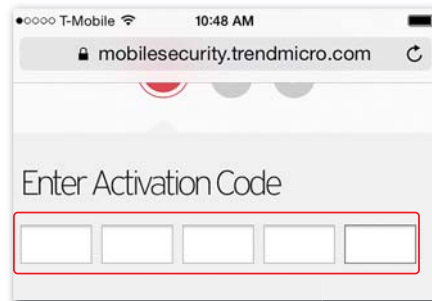
<http://tmok.tm/activate>



02

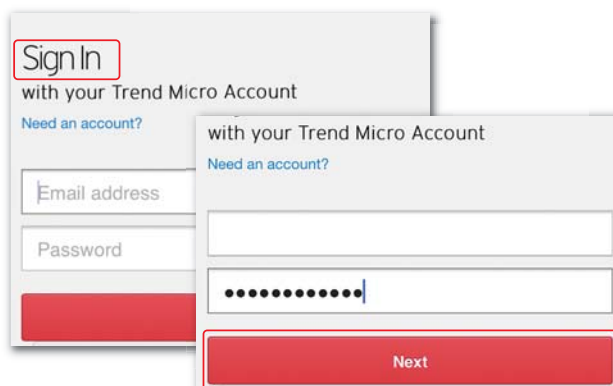
To activate, enter your Trend Micro Activation Code and tap **Next**.

Check your Order Confirmation Email or your retail box to find your Activation Code.



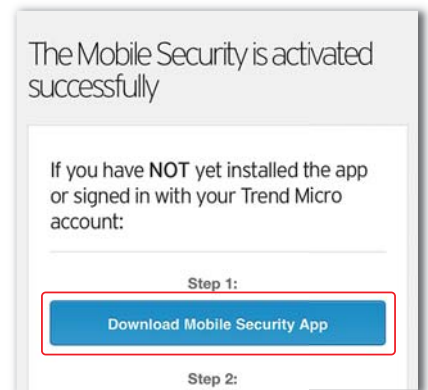
03

Sign into your Trend Micro Account, or create a new one, and tap **Next**.



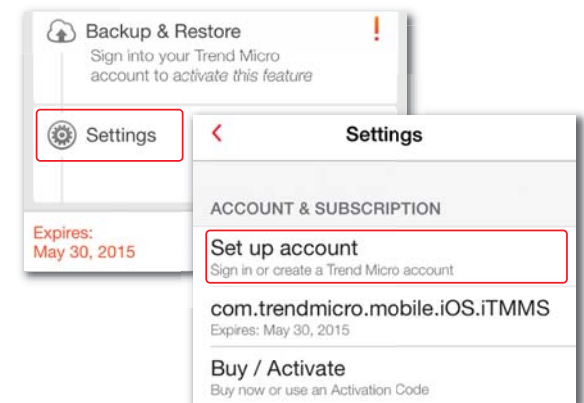
04

Tap **Download Mobile Security** to install the app, or search for "Trend Micro Mobile Security" on the App Store.



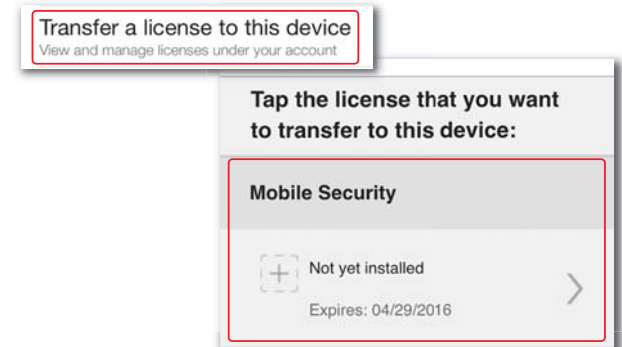
05

Open Mobile Security. Go to **Settings**, tap **Set up account**, and then sign in with your Trend Micro Account.



06

If renewing your license, go to **Settings**, tap **Transfer a license to this device**, and then choose the one you just activated.



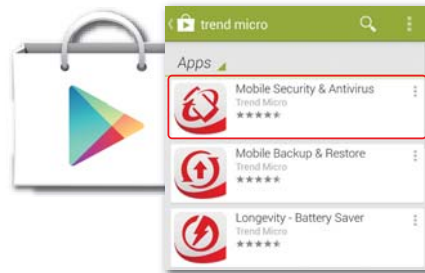


Installation for Android (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below. If you encounter difficulties while installing or activating this app, go to <http://www.trendmicro.com/ti10help>.

01

Open the Play Store on your phone or tablet and search for **Trend Micro**. In the search results, open **Mobile Security & Antivirus** by Trend Micro, and then tap **Install**.



On a Kindle Fire, open the Amazon Appstore for Android instead.

02

Tap **Install**, then **Accept** to accept the app permissions.



03

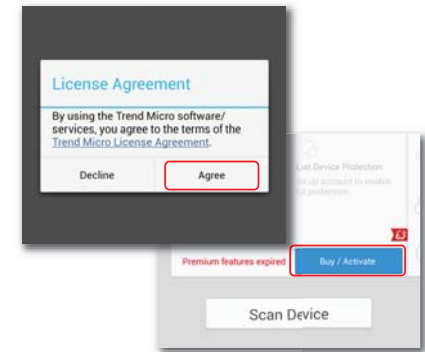
After the app downloads and installs, tap **Open**.



04

Accept the license agreement and then select **Buy / Activate** to activate Mobile Security.

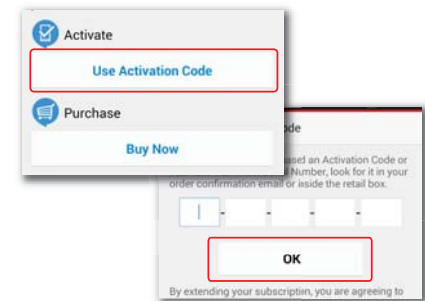
You can activate the app with your Trend Micro serial number up to 30 days after installation.



05

Select **Use Activation Code** then enter your serial number and select **OK**.

Your serial number can be found on your Order Confirmation Email.



06

Enter the password for the account used to set up Maximum Security on your Mac or PC and select **Sign In**.

Once installation has completed, check your device for any threats by selecting **Scan Device**.

