



10.6 OfficeScan™

SP3 System Requirements

For Enterprise and Medium Business



Endpoint Security



Protected Cloud



Web Security



Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



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<http://docs.trendmicro.com/en-us/enterprise/officescan.aspx>

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OfficeScan Server – Fresh Installations on Windows Server 2003

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others								
							IIS and Third-Party Programs	Apache and Third-Party Programs									
Windows Server 2003	32-bit/ 64-bit	Standard	SP1/SP2	At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 6.0	Apache™ web server 2.0.x	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher								
		Enterprise	SP1/SP2														
		Datacenter	SP1/SP2														
Windows Server 2003 R2		Standard	SP1/SP2				At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended		5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture	Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher				
		Enterprise	SP1/SP2														
		Datacenter	SP1/SP2														
Windows Storage Server 2003		Basic	SP1/SP2								At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended		5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Standard	SP1/SP2														
		Enterprise	SP1/SP2														
Windows Storage Server 2003 R2		Workgroup	SP1/SP2												At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	
	Basic	SP1/SP2															
	Standard	SP1/SP2															
Windows Storage Server 2003 R2	Enterprise	SP1/SP2	At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions			Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.								
	Workgroup	SP1/SP2															
	Basic	SP1/SP2															
Windows Compute Cluster Server 2003	Standard	SP1/SP2				At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.			Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher				
	Enterprise	SP1/SP2															
	Workgroup	SP1/SP2															
Windows Compute Cluster Server 2003	N/A	None							At least 1.86GHz Intel™ Core™2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)		Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.			Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher

Note: Trend Micro only guarantees continued support for Windows Server 2003 platforms until January 30th, 2017. Please prepare a migration plan in order to continue receiving the highest level of security on all endpoints.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Server – Fresh Installations on Windows Server 2008

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Server 2008	32-bit/ 64-bit	Standard	SP1/SP2	At least 1.86GHz Intel Core2 Duo AMD™ 64 processor Intel 64 processor	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 7.0	Apache web server 2.0.x	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Enterprise	SP1/SP2				FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture	Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.	
		Datacenter	SP1/SP2				PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	
		Web	SP1/SP2						

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Server 2008 R2	64-bit	Standard	With/Without SP1	At least 1.86GHz Intel Core2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan 2GB recommended	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 7.5	Apache web server 2.0.x	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Enterprise	With/Without SP1				AMD 64 processor	FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture	
		Datacenter	With/Without SP1	Intel 64 processor				PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	
		Web	With/Without SP1						

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Storage Server 2008	32-bit	Basic	None	At least 1.86GHz Intel™ Core2 Duo	1GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco™ NAC, and integrated Smart Protection Server locally	Microsoft IIS 7.0	Apache web server 2.0.x	Gigabit Network Interface Card (NIC)
		Standard	None						
		Enterprise	None						
	64-bit	Basic	None	AMD 64 processor					
		Standard	None						
		Enterprise	None						
		Workgroup	None						
Windows Storage Server 2008 R2	64-bit	Basic	With/Without SP1	Intel 64 processor	2GB recommended	5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed.	Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Standard							
		Enterprise							
		Workgroup							
Windows HPC Server 2008	32-bit/64-bit	N/A	None						
Windows HPC Server 2008 R2	64-bit	N/A							

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Server – Fresh Installations on Windows MultiPoint Server 2010

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows MultiPoint Server 2010	64-bit	N/A	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 7.5 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher

OfficeScan Server – Fresh Installations on Windows MultiPoint Server 2011

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows MultiPoint Server 2011	64-bit	Standard	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 7.5 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Premium	None						

OfficeScan Server – Fresh Installations on Windows Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Server 2012	64-bit	Standard	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 8.0 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Datacenter	None						

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Server 2012 R2	64-bit	Standard	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 8.0 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Datacenter	None						

OfficeScan Server – Fresh Installations on Windows MultiPoint Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows MultiPoint Server 2012	64-bit	Standard	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 8.0 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Premium	None						

OfficeScan Server – Fresh Installations on Windows Storage Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Web Server and Third Party Programs		Others
							IIS and Third-Party Programs	Apache and Third-Party Programs	
Windows Storage Server 2012	64-bit	Workgroup	None	At least 1.86GHz Intel Core2 Duo AMD 64 processor Intel 64 processor	2GB minimum with at least 500MB exclusively for OfficeScan	5GB minimum if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally 5.5GB minimum if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely	Microsoft IIS 8.0 FastCGI 1.5-RTW, 32-bit or 64-bit depending on the system architecture PHP 5.3.5 VC9, 32-bit, Non Thread Safe, with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, OPENSLL, SQLITE3 extensions	Apache web server 2.0.x Note: If Apache web server exists on the computer but the version is not 2.0.x, OfficeScan will install and use version 2.0.63. The existing Apache web server is not removed. PHP 5.2.13, 32-bit, Thread Safe with the CURL, SOAP, GMP, LDAP, PDO_SQLITE, MCRYPT extensions (excluding PDO_SQLITE_EXTERNAL)	Gigabit Network Interface Card (NIC) Monitor that supports 1024 x 768 resolution at 256 colors or higher
		Standard	None						

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows XP

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows XP	32-bit	Home	SP2/SP3	300MHz Intel Pentium or equivalent AMD 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Simple File Sharing disabled Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Professional	SP2/SP3				
		Professional for Embedded Systems	SP2/SP3				
		Tablet PC	SP2/SP3				
	64-bit	Professional	SP1/SP2	AMD 64 processor Intel 64 processor			

OfficeScan Client – Fresh Installations on Windows XP Embedded

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows XP Embedded	32-bit	N/A	None	Minimum 300MHz Intel Pentium or equivalent	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	450MB minimum	Windows Internet Explorer 6.0, 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Note:

- The OfficeScan client supports Windows Embedded systems when installed with specific core components. For detailed information regarding Windows Embedded system required components, see the Trend Micro Knowledge Base: <http://esupport.trendmicro.com/solution/en-us/1105117.aspx>
- Due to the complexity of Windows Embedded systems, OfficeScan may not be able to support all optional Windows components. Contact your technical support team if you encounter incompatibilities when using a combination of optional components.
- Trend Micro only guarantees continued support for Windows XP platforms until January 30th, 2017. Please prepare a migration plan in order to continue receiving the highest level of security on all endpoints.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Server 2003

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2003	32-bit	Standard	SP1/SP2	300MHz Intel Pentium or equivalent AMD 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Datacenter	SP1/SP2				
		Web	SP1/SP2				
Windows Server 2003 R2		Standard	SP1/SP2		512MB recommended		
		Enterprise	SP1/SP2				
		Datacenter	SP1/SP2				
Windows Storage Server 2003		Basic	SP1/SP2				
		Standard	SP1/SP2				
		Enterprise	SP1/SP2				
		Workgroup	SP1/SP2				
Windows Storage Server 2003 R2		Basic	SP1/SP2				
		Standard	SP1/SP2				
		Enterprise	SP1/SP2				
		Workgroup	SP1/SP2				
Windows Compute Cluster Server 2003 (Active/Passive)		N/A	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2003	64-bit	Standard	SP1/SP2	AMD 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Datacenter	SP1/SP2				
		Web	SP1/SP2	Intel 64 processor			
Standard	SP1/SP2						
Windows Server 2003 R2	64-bit	Enterprise	SP1/SP2	Intel 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Datacenter	SP1/SP2				
		Basic	SP1/SP2				
Windows Storage Server 2003	64-bit	Standard	SP1/SP2	Intel 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Workgroup	SP1/SP2				
		Basic	SP1/SP2				
Windows Storage Server 2003 R2	64-bit	Standard	SP1/SP2	Intel 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Workgroup	SP1/SP2				
		Basic	SP1/SP2				
Windows Compute Cluster Server 2003 (Active/Passive)	64-bit	N/A	None	Intel 64 processor	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Microsoft Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Note: Trend Micro only guarantees continued support for Windows Server 2003 platforms until January 30th, 2017. Please prepare a migration plan in order to continue receiving the highest level of security on all endpoints.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Vista

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Vista	32-bit/ 64-bit	Business	SP1/SP2	1GHz Intel Pentium or equivalent	1GB minimum with at least 100MB exclusively for OfficeScan	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Ultimate	SP1/SP2	AMD 64 processor	1.5GB recommended		
		Home Premium	SP1/SP2	Intel 64 processor			
		Home Basic	SP1/SP2				
		Business for Embedded Systems	SP1/SP2				
		Ultimate for Embedded Systems	SP1/SP2				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Server 2008

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2008	32-bit	Standard	SP1/SP2	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Datacenter	SP1/SP2				
		Web	SP1/SP2				
		Server Core	SP1/SP2				
Windows Storage Server 2008		Basic	SP1/SP2	AMD 64 processor			
Windows HPC Server 2008		N/A	None	Intel 64 processor			
Windows Server 2008 Failover Clusters (Active/Passive)		N/A	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2008	64-bit	Standard	SP1/SP2	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	SP1/SP2				
		Datacenter	SP1/SP2				
		Web	SP1/SP2				
		Server Core	SP1/SP2				
Windows Server 2008 R2	64-bit	Standard	With/With-out SP1	Intel 64 processor			Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 8.0 or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Enterprise	With/With-out SP1				
		Datacenter	With/With-out SP1				
		Web	With/With-out SP1				
		Server Core	With/With-out SP1				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Storage Server 2008	64-bit	Basic	SP1/SP2	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Standard	SP1/SP2				
		Enterprise	SP1/SP2				
		Workgroup	SP1/SP2				
Windows Storage Server 2008 R2		Basic	With/Without SP1	AMD 64 processor			
		Standard	With/Without SP1	Intel 64 processor			
		Enterprise	With/Without SP1				
		Workgroup	With/Without SP1				
Windows HPC Server 2008		N/A	None				
Windows Server 2008/2008 R2 Failover Clusters (Active/Passive)		N/A	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows HPC Server 2008 R2

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows HPC Server 2008 R2	64-bit	N/A	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows MultiPoint Server 2010

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows MultiPoint Server 2010	64-bit	N/A	N/A	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows MultiPoint Server 2011

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows MultiPoint Server 2011	64-bit	Standard	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Premium	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows 7

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 7	32-bit	Home Basic	With/ With-out SP1	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommend ed	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 8.0 or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Home Premium	With/ With-out SP1				
		Ultimate	With/ With-out SP1				
		Professional	With/ With-out SP1				
		Enterprise	With/ With-out SP1	AMD 64 processor			
		Thin PC	With/ With-out SP1	Intel 64 processor			
		Professional for Embedded Systems	With/ With-out SP1				
		Ultimate for Embedded Systems	With/ With-out SP1				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 7	64-bit	Home Basic	With/ With-out SP1	Minimum 2GHz Intel Pentium or equivalent	1.5GB minimum with at least 100MB exclusively for OfficeScan	350MB minimum	Windows Internet Explorer 8.0 or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Home Premium	With/ With-out SP1				
		Ultimate	With/ With-out SP1				
		Professional	With/ With-out SP1	AMD 64 processor			
		Enterprise	With/ With-out SP1	Intel 64 processor			
		Thin PC	With/ With-out SP1				
		Professional for Embedded Systems	With/ With-out SP1				
		Ultimate for Embedded Systems	With/ With-out SP1				

OfficeScan Client – Fresh Installations on Windows 7 Embedded Standard

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 7 Embedded Standard	32-bit	N/A	None	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	450MB minimum	Windows Internet Explorer 8.0 or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
	64-bit	N/A	None	Minimum 2GHz Intel Pentium or equivalent AMD 64 processor Intel 64 processor	1.5GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended		

Note:

- The OfficeScan client supports Windows Embedded systems when installed with specific core components. For detailed information regarding Windows Embedded system required components, see the Trend Micro Knowledge Base: <http://esupport.trendmicro.com/solution/en-us/1105117.aspx>
- Due to the complexity of Windows Embedded systems, OfficeScan may not be able to support all optional Windows components. Contact your technical support team if you encounter incompatibilities when using a combination of optional components.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Embedded POSReady 2009

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Embedded POSReady 2009	32-bit	N/A	None	Minimum 300MHz Intel Pentium or equivalent	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	350MB minimum	Windows Internet Explorer 6.0, 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

OfficeScan Client – Fresh Installations on Windows Embedded Standard 2009

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Embedded Standard 2009	32-bit	N/A	None	Minimum 300MHz Intel Pentium or equivalent	256MB minimum with at least 100MB exclusively for OfficeScan 512MB recommended	450MB minimum	Windows Internet Explorer 6.0, 7.0, 8.0, or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Note:

- The OfficeScan client supports Windows Embedded systems when installed with specific core components. For detailed information regarding Windows Embedded system required components, see the Trend Micro Knowledge Base: <http://esupport.trendmicro.com/solution/en-us/1105117.aspx>
- Due to the complexity of Windows Embedded systems, OfficeScan may not be able to support all optional Windows components. Contact your technical support team if you encounter incompatibilities when using a combination of optional components.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Embedded POSReady 7

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Embedded POSReady 7	32-bit	N/A	None	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 8.0 or 9.0 if performing web setup Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
	64-bit	N/A	None	Minimum 2GHz Intel Pentium or equivalent AMD 64 processor Intel 64 processor	1.5GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended		

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2012	64-bit	Standard	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors
		Datacenter	None				Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported
		Server Core	None				Enable Remote Registry
Windows Server 2012 R2	64-bit	Standard	None	AMD 64 processor			Allow printer/file sharing in the Windows firewall (if enabled)
		Datacenter	None	Intel 64 processor			Enable default local admin
		Server Core	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows Storage Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Storage Server 2012	64-bit	Workgroup	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Standard	None				
Windows Storage Server 2012 R2	64-bit	Workgroup	None	AMD 64 processor Intel 64 processor			
		Standard	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows MultiPoint Server 2012

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows MultiPoint Server 2012	64-bit	Standard	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Premium	None				



OfficeScan Client – Fresh Installations on Windows Server 2012 Failover Clusters

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows Server 2012 Failover Clusters	64-bit	N/A	None	Minimum 1.4GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	512MB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Monitor that supports 1024 x 768 resolution at 256 colors Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows 8

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 8	32-bit	(Standard)	None	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				
Windows 8	64-bit	(Standard)	None	Minimum 2GHz Intel Pentium or equivalent AMD 64 processor Intel 64 processor	1.5GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows 8.1

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 8.1	32-bit	(Standard)	None	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 11.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				
Windows 8.1	64-bit	(Standard)	None	Minimum 2GHz Intel Pentium or equivalent AMD 64 processor Intel 64 processor	1.5GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	350MB minimum	Windows Internet Explorer 11.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				

Note: IE 11.0 support for the web console on Windows 8.1 platforms requires OfficeScan 10.6 SP3 P1 Critical Patch 5900.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows 8 Embedded

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 8 Embedded	32-bit	Standard	None	Minimum 1GHz Intel Pentium or equivalent	1GB minimum with at least 100MB exclusively for OfficeScan	450MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Industry Enterprise	None	2GHz recommended	2GB recommended		
		Industry Pro		AMD 64 processor Intel 64 processor			
Windows 8 Embedded	64-bit	Standard	None	Minimum 2GHz Intel Pentium or equivalent	1.5GB minimum with at least 100MB exclusively for OfficeScan	450MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Industry Enterprise	None	2GHz recommended	2GB recommended		
		Industry Pro		AMD 64 processor Intel 64 processor			

Note:

- The OfficeScan client supports Windows Embedded systems when installed with specific core components. For detailed information regarding Windows Embedded system required components, see the Trend Micro Knowledge Base: <http://esupport.trendmicro.com/solution/en-us/1105117.aspx>
- Due to the complexity of Windows Embedded systems, OfficeScan may not be able to support all optional Windows components. Contact your technical support team if you encounter incompatibilities when using a combination of optional components.

OfficeScan Client – Fresh Installations on Windows 8.1 Embedded

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 8.1 Embedded	32-bit	Pro	None	Minimum 1GHz Intel Pentium or equivalent	1GB minimum with at least 100MB exclusively for OfficeScan	450MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Industry Enterprise	None	2GHz recommended	2GB recommended		
		Industry Pro		AMD 64 processor Intel 64 processor			
Windows 8.1 Embedded	64-bit	Pro	None	Minimum 2GHz Intel Pentium or equivalent	1.5GB minimum with at least 100MB exclusively for OfficeScan	450MB minimum	Windows Internet Explorer 10.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Industry Enterprise	None	2GHz recommended	2GB recommended		
		Industry Pro		AMD 64 processor Intel 64 processor			

Note:

- The OfficeScan client supports Windows Embedded systems when installed with specific core components. For detailed information regarding Windows Embedded system required components, see the Trend Micro Knowledge Base: <http://esupport.trendmicro.com/solution/en-us/1105117.aspx>
- Due to the complexity of Windows Embedded systems, OfficeScan may not be able to support all optional Windows components. Contact your technical support team if you encounter incompatibilities when using a combination of optional components.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



OfficeScan Client – Fresh Installations on Windows 10

Operating System		Edition	Service Pack	Processor	RAM	Available Disk Space	Others
Windows 10	32-bit	Home	None	Minimum 1GHz Intel Pentium or equivalent, 2GHz recommended AMD 64 processor Intel 64 processor	1GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	450MB minimum	Windows Internet Explorer 11.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				
Windows 10	64-bit	Home	None	Minimum 2GHz Intel Pentium or equivalent AMD 64 processor Intel 64 processor	2.0GB minimum with at least 100MB exclusively for OfficeScan 2GB recommended	450MB minimum	Windows Internet Explorer 11.0 if performing web setup *Windows UI is not supported Enable Remote Registry Allow printer/file sharing in the Windows firewall (if enabled) Enable default local admin
		Pro	None				
		Enterprise	None				

Note: OfficeScan Client support on Windows 10 platforms requires OfficeScan 10.6 SP3 P1 Critical Patch 5900.

OfficeScan Server – Upgrading from Version 10.6

OfficeScan 10.6 SP3 supports upgrading from the following versions:

- 10.6 SP2 Custom Defense Pack Scan Enhancement
- 10.6 SP2 Custom Defense Pack
- 10.6 SP2
- 10.6 SP1
- 10.6

Before upgrading, perform the following tasks:

1. Apply Service Pack 1 or 2 on Windows Server 2008.
2. To speed up the upgrade process, unload the OfficeScan client before upgrading an OfficeScan server on Windows Server 2008 (Standard edition, 32-bit).
3. Check if the server computer needs additional resources to run this OfficeScan version. Refer to the following table for details.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Resource	Server Requirement
Processor	1.86GHz Intel Core2Duo
RAM	2GB
Disk space	<ul style="list-style-type: none">• 5GB if installing the OfficeScan server, OfficeScan client, Policy Server for Cisco NAC, and integrated Smart Protection Server locally• 5.5GB if installing the OfficeScan server, OfficeScan client, and integrated Smart Protection Server remotely
Browser (for the web console and web install page)	Microsoft Internet Explorer 7.0 or later

OfficeScan Client – Upgrading From Version 10.x

OfficeScan 10.x includes the following versions:

- 10.6 or above
- 10.5
- 10.0 Service Pack 1 or above
- 10.0

All operating systems supported in OfficeScan 10.x, except Windows 2000, are supported in this version.

Keep your OfficeScan 10.x servers if you have clients running Windows 2000 and you want to continue managing these clients. For details on managing these clients, see the topic *Unsupported Operating Systems* in the Installation and Upgrade Guide.

Before upgrading clients running Windows XP Professional, Vista, 7, Server 2003, and Server 2008, apply the required Microsoft service packs.

- Windows XP Professional (32-bit) Service Pack 2 or 3
- Windows XP Professional (64-bit) Service Pack 1 or 2
- Windows Server 2003 Service Pack 2
- Windows Server 2008 Service Pack 1 or 2
- Windows Vista Service Pack 1 or 2

OfficeScan Client – Upgrading From Version 8.0 SP1

All operating systems supported in OfficeScan 8.0 SP1, except Windows 2000, are supported in this version.

Keep your OfficeScan 8.0 SP1 servers if you have clients running Windows 2000 and you want to continue managing these clients. For details on managing these clients, see the topic *Unsupported Operating Systems* in the Installation and Upgrade Guide.

Before upgrading clients running Windows XP Professional, Server 2003, Server 2008, and Vista, perform the following tasks:

1. Apply the required Microsoft service packs.
 - Windows XP Professional (32-bit) Service Pack 2 or 3
 - Windows XP Professional (64-bit) Service Pack 2
 - Windows Server 2003 Service Pack 1 or 2
 - Windows Server 2008 Service Pack 1 or 2
 - Windows Vista Service Pack 1 or 2
2. Check if the client computer needs additional resources to run this OfficeScan version. Refer to the following table for details.

Trend Micro™ OfficeScan™ 10.6 SP3 System Requirements



Resource	OfficeScan 8.0 SP1 Client Requirement	OfficeScan 10.6 Client Requirement
Disk space	200MB (Windows XP/Vista/Server 2003/Storage Server 2003/Server 2003 R2)	350MB
RAM	1GB (Windows Server 2008/Storage Server 2008/Vista)	1.5GB (Windows Vista) 2GB (Windows Server 2008 /Server 2008 R2/Storage Server 2008/Storage Server 2008 R2)
Monitor	Monitor that supports 800 x 600 resolution at 256 colors	Monitor that supports 1024 x 768 resolution at 256 colors

OfficeScan Server – Web Console

Web Console Requirements	
Processor:	300MHz Intel Pentium processor or equivalent
RAM:	128MB minimum
Available disk space:	30MB minimum
Others:	Monitor that supports 1024 x 768 resolution at 256 colors or higher
Browser:	Microsoft Internet Explorer™ 7.0 , 8.0 , 9.0, 10.0, or 11.0 Note: Windows UI is not supported.

Note: IE 11.0 support for the web console is available on Windows 8.1 and Windows 10 platforms and requires OfficeScan 10.6 SP3 P1 Critical Patch 5900.



OfficeScan – Virtualization Support

VMware™	Citrix™	Microsoft™
ESX/ESXi Server (Server Edition) 3.5, 4.0, 4.1, 5.x, 6.x	XenDesktop 5.0, 5.5, 5.6, 7.x	Hyper-V Server:
Server (Server Edition) 1.0.3, 2	XenServer 5.5, 5.6, 6.0, 6.1, 6.2	<ul style="list-style-type: none"> • Microsoft Hyper-V Server 2008/2008 R2 (64-bit) • Microsoft Hyper-V Server 2012/2012 R2 (64-bit)
Workstation and Workstation ACE Edition 7.0, 7.1, 8.0, 9.0, 10.0, 11.0	XenApp 4.5, 5.0, 6.0, 6.5, 7.x	Windows Server Hyper-V:
vCenter™ 4, 4.1, 5.0, 5.1, 5.5, 6.x	XenClient 2.1	<ul style="list-style-type: none"> • Windows Server 2008/2008 R2 (64-bit) Hyper-V • Windows Server 2012/2012 R2 (64-bit) Hyper-V • Windows 8/8.1 Pro/Enterprise (64-bit) Hyper-V
View™ 4.5, 5.0, 5.1, 5.3	VDI-in-a-Box 5.1	
Horizon® Air™ Desktops		

Note: OfficeScan only provides support for virtual platforms that are supported by the installed operating system.

OfficeScan Client – Update Agent

Update Agent Requirements	
Processor:	800MHz Intel Pentium processor or equivalent
RAM:	512MB (1GB for Update Agents running Windows Vista) 1GB or more recommended (1.5GB or more for Update Agents running Windows Vista)
Available disk space:	At least 700MB At least 1GB if the Update Agent will deploy hot fixes and the OfficeScan client program
Others:	Monitor that supports 800 x 600 resolution at 256 colors or higher



OfficeScan Client – Compatible Third-Party Products

Compatible Third-Party Products	
Microsoft Office XP, 2003, 2007, and 2010 Microsoft SQL Server™ 2005 and 2008 Terminal Services on Windows Server 2003 and 2008 Windows Server 2003/2003 R2 Clusters Windows Server 2008/2008 R2 Failover Clusters Windows Server 2012 Failover Clusters	POP3 Mail Scan supports the following email programs: <ul style="list-style-type: none"> • Becky! Internet Mail 2.0 • Eudora™ 6.2 • Microsoft Outlook Express 6.0 • Microsoft Office Outlook 2000, 2002, 2003, 2007, and 2010 • Mozilla Thunderbird™ 1.5, 2.0, and 5.0 • Windows Mail (for Windows Vista only) • Foxmail 5.0, 6.0
Outlook Mail Scan supports the following Microsoft Office Outlook™ versions: 2002, 2003, 2007, 2010	



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