

# Data Loss Prevention

For Enterprise and Medium Business

Lists









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# **Data Loss Prevention - Predefined Data Identifiers and Templates**

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# **Predefined Expressions**

Trend Micro products provide the following predefined expressions:

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
All: Credit Card Number	Credit card numbers	Credit Card Number	<ul><li>Number prefix</li><li>LUHN checksum</li></ul>	Same name
All: Email Address	Email addresses	Not applicable	Not applicable	Not applicable
All: Home Address	Home addresses in the United States and the United Kingdom	Not applicable	Not applicable	Not applicable
All: IBAN (International Bank Account Number)	An international standard for identifying bank accounts with minimal risk of transcription errors	IBAN (International Bank Account Number)	Country code format     Case-sensitive	Same name
All: Names from US Census Bureau	Names from the US Census Bureau (up to the year 1990)	US: Names from Census Bureau	Case- sensitive	Same name

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
All: SWIFT BIC (SWIFT Business Identifier Code)	Also known as ISO 9362, BIC code, SWIFT ID, and SWIFT code     A standard format of business identifier codes approved by the International Organization for Standardization (ISO)     Used by financial institutions and other entities in transactions such as money transfers	SWIFT BIC (SWIFT Business Identifier Code)	Country code     Case-sensitive	Same name
Austria: SSN - Sozialversiche rungsnummer (Social Security Number)	Used in transactions with government agencies and private entities	Austria: Social Security Number	Expressio     n-specific     checksum	Same name
Canada: RAMQ - Régie de l'assurance maladie du Québec (Quebec Health Insurance Number)	Issued to citizens and residents eligible for the Quebec Health Insurance Plan	Canada: Quebec RAMQ	Expressio n-specific checksum     Case-sensitive	Same name

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
Canada: SIN (Social Insurance Number)	Used in tax     reporting, bank     transactions, and     administration of     government     programs	Canada: Social Insurance Number	Number prefix     LUHN checksum	Same name
China: National ID Number	Used by citizens in accessing public and private services	China: National ID Number	Birth date embedde d in the number  Expressio n-specific checksum	Same name
Date: Full (day/month/ year)	Date format commonly used in the United Kingdom dd/mm/yy or dd-mm-yy dd/mm/yyyy or dd-mm-yyyy	Date (day- month-year)	<ul> <li>Month range</li> <li>Day range</li> <li>Year earlier than 2051</li> </ul>	Not applicable
Date: Full (month/day/ year)	Date format commonly used in the United States     mm/dd/yy or mm-dd-yy     mm/dd/yyyy or mm-dd-yyyyy	Date (month-day-year)	<ul> <li>Month range</li> <li>Day range</li> <li>Year earlier than 2051</li> </ul>	Not applicable

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
Date: Full (year/month/ day)	Date format defined by the International Organization for Standardization (ISO)     yy/mm/dd or yy-mm-dd     yyyy/mm/dd or yyyy-mm-dd	Date (year-month-day)	<ul> <li>Month range</li> <li>Day range</li> <li>Year earlier than 2051</li> </ul>	Not applicable
Date: Partial (month/year)	<ul> <li>Date format that specifies only the month and year</li> <li>mm/yy</li> <li>mm/yyyy</li> </ul>	Not applicable	Not applicable	Not applicable
Denmark: CPR-nummer (Personal ID Number)	<ul> <li>Also known as personnummer</li> <li>Used in transactions with government agencies and private financial institutions</li> </ul>	Denmark: Personal ID Number	Expressio     n-specific     checksum	Same name
Dominican Republic: CIE - Cédula de Identidad y Electoral (National ID Number)	Used in transactions with government agencies and private entities	Dominican Republic: National ID Number	Expressio     n-specific     checksum	Same name

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
Finland: HETU - Henkilötunnus (Personal Identity Code)	Used in transactions with government agencies and private entities	Finland: Personal Identity Code	Expressio     n-specific     checksum	Same name
France: Les Codes INSEE - Institut Nationa I de la Statistique et des Études Économiques (INSEE Code)	The numerical indexing code used by the French National Institute for Statistics and Economic Studies (INSEE)  Used to identify entities  Functions as a national ID number	France: INSEE Code	Expressio     n-specific     checksum	Same name
France: NIR - Numéro d'Inscription au Repertoire (Social Security Number)	Also known as National Registration Number      Used in the administration of the national insurance or social security system	Not applicable	Not applicable	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Germany: SN - Steuernummer (Taxpayer ID Number)	Issued by the German tax administration	Germany: Taxpayer ID Number	Birth month and day  Expressio n-specific checksum  Case-sensitive	Same name
Ireland: PPSN (Personal Public Service Number)	Used in accessing social welfare benefits, public services, and information	Ireland: Personal Public Service Number	Expressio     n-specific     checksum     Case-     sensitive	Same name
Ireland: VAT (Value Added Tax Number)	Used for value added tax purposes	Not applicable	Not applicable	Same name
Japan: Address	Address in Japan (prefecture, ward, city, county, block, building name, and number)	Not applicable	Not applicable	Not applicable
Japan: Date	<ul> <li>Date formats commonly used in Japan</li> <li>yyyy/mm/dd</li> <li>yy/mm/d</li> <li>yy.mm.dd</li> <li>syy.m.d</li> <li>yyyy-m-d</li> </ul>	Not applicable	Not applicable	Not applicable

Name	Description	Description Validator	Additional Verification	PREDEFINED TEMPLATE
Japan: Phone Number	Phone number used in Japan		le Not applicable	Not applicable
Mexico: RFC - Registro Federal de Contribuyente s (Tax ID Number)	Issued to legal entities		ID Expression- specific checksum	Same name
Norway: Fødselsnumm er (Personal ID Number)	Issued at birth or upon registration with the National Population Register	pon registration vith the National Population Personal ID Number	Birth date and personal identifier embedde d in the number  2 expression-specific checksum s	Same name
Poland: Dowód Osobisty (National Identity Card Number)	Appears on the identity card issued to citizens	dentity card National	Expressio n-specific checksum     Case-sensitive	Same name
Poland: PESEL - Powszechny Elektroniczny System Ewidencji Ludności (National ID Number)	Issued to permanent and temporary residents	permanent and National ID emporary Number	Expressio     n-specific     checksum	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
South Africa: ID Number	Issued to citizens and permit residence permit holders who are 16 years or older	South Africa: ID Number	Expressio     n-specific     checksum	Not applicable
South Korea: Resident Registration Number	Used to identify residents in transactions with private entities	South Korea: Resident Registration Number	Birth date embedde d in the number Gender digit	Same name
Spain: Full Spanish Name	Full Spanish name in "First Name" "Surname" format	Spain: Full Spanish Name	Case- sensitive	Not applicable
Spain: DNI - Documento Nacional de Identidad (National Identity Card Number)	Appears in the national identity document issued to citizens     Used in transactions with government agencies and private entities	Not applicable	Not applicable	Same name
Spain: NAF - Número de Afiliacion a la Seguridad Social (Social Security Number)	Used in making social security contributions and accessing public benefits	Not applicable	Not applicable	Same name

Name	DESCRIPTION	Validator	Additional Verification	PREDEFINED TEMPLATE
Spain: NIF - Número de Identificación Fiscal (Tax ID Number)	Used to monitor income tax contributions and financial status     Issued to citizens; for noncitizens, it is called NIE or Número de Identificación de Extranjero	Spain: Tax ID Number	Expressio n-specific checksum     Case-sensitive	Same name
Taiwan: Jih Sun Bank Account Number	Used to record the financial transactions between an account holder and Jih Sun Bank	Taiwan: Jih Sun Bank Account Number	Expressio     n-specific     checksum	Not applicable
Taiwan: National ID Number	Issued to     nationals who     have household     registration in     Taiwan      Used in     transactions that     require identity     verification	Taiwan: National ID Number	Gender digit     Expressio n-specific checksum     Casesensitive	Same name
Taiwan: SKH Medical Record Number	Used to identify patients in the Shin Kong Wu Ho-Su Memorial Hospital	Taiwan: SKH Medical Record Number	Expressio     n-specific     checksum	Same name
Taiwan: VGH Medical Record Number	Used to identify patients in the Taiwan Veterans General Hospital	Taiwan: VGH Medical Record Number	Expressio     n-specific     checksum	Same name

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
Turkey: T.C. Kimlik No Türkiye Cumhuriyeti Kimlik Numarası (ID Card Number)	Used by citizens in accessing public and private services	Turkey: ID Card Number	Expressio     n-specific     checksum	Same name
UK: NHS Number (National Health Service Number)	Used to identify patients and locate health records	UK: National Health Service Number	Expressio     n-specific     checksum	Same name
UK: NIN (National Insurance Number)	Used to record national insurance and tax contributions     Functions as reference number in communications with government agencies	Not applicable	Not applicable	Same name
UK: RD&E Hospital Number	Used to identify patients of the Royal Devon & Exeter Hospital	UK: RD&E Hospital Number	Expressio     n-specific     checksum	Not applicable

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
US: ABA Routing Number	Also known as routing transit number (RTN)     Identifies the specific financial institution responsible for a negotiable instrument     Used in processing direct deposits and other automated transfers	US: ABA Routing Number	First two digits of the number  Expressio n-specific checksum	Same name
US: California ID or Driver's License Number	ID numbers issued by the State of California	Not applicable	Not applicable	Same name
US: Dollar Amount	Dollar currency amount	Not applicable	Not applicable	Same name
US: HICN (Health Insurance Claim Number)	Assigned to     Medicare     beneficiaries      Used in     processing     Medicare claims	Not applicable	Not applicable	Same name

Name	Description	Validator	Additional Verification	PREDEFINED TEMPLATE
US: NPI (National Provider Identifier)	Issued to health care providers and other HIPAA-covered entities engaged in standard HIPAA transactions, such as electronic claims and claim status inquiries	US: National Provider Identifier	Expressio     n-specific     checksum	Same name
US: Phone Number	Phone number used in the United States	US: Phone Number	Area code	Same name
US: SSN (Social Security Number)	Issued to citizens, permanent residents and eligible foreign nationals	US: Social Security Number	Area code     Group     number	Same name
	Used for taxpayer identification, income reporting, and record keeping			

# **Recognized File Types**

Trend Micro products recognize the following file types:

FILE TYPE	FILE EXTENSIONS	
Executables		
DOS, Microsoft Windows® Executable File	.com, .exe	

FILE TYPE	FILE EXTENSIONS	
Documents and Encoding Methods		
Adobe™ Portable Document Format (Non-encrypted)	.pdf	
Apache OpenOffice™ Writer	.odt, .ott, .stw, .sxw	
Corel® WordPerfect®	.wpd, .wps	
Extensible Markup Language (XML)	.xml	
Fuji Xerox DocuWorks™	.xbd, .xdw	
HyperText Markup Language (HTML)	.htm	
JustSystems Ichitaro	.jtd	
Lotus™ Ami Pro	.sam	
Microsoft Word for Windows (Non-encrypted)	.doc, .docm, .docx, .dot, .dotm, .dotx	
Microsoft Write	.wri	
Rich Text Format (RTF)	.rtf	
Standard Generalized Markup Language (SGML)	.sgml	
WordStar	.wsd	
Graphics		
Bitmap	.bmp	
Device Independent Bitmap (DIB)	.dib	
Digital Imaging and Communications in Medicine (DICOM)	.dcm	
Encapsulated PostScript (EPS)	.eps	
Graphical Environment Manager Raster File (GEM IMG)	.img	
Graphics Interchange Format (GIF)	.gif	

FILE TYPE	FILE EXTENSIONS
Joint Photographic Experts Group (JPEG)	.jpg
MacPaint	.mac
Portable Network Graphics (PNG)	.png
Tagged Image File Format (TIFF)	.tif, .tiff
Windows Icon Format	.ico
ZSoft PC Paintbrush	.pcx
Vector Graphics	
AutoCAD™	.dxf
AutoDesk™	.dwg, .dws
Bentley MicroStation	.cel, .dgn
Cadence® Virtuoso® 5.0 Layout Editor	.cdb
CATIA™	.CATDrawing, .CATPart, .CATProduct
CorelDRAW®	.cdr
Device Independent File (DVI)	.dvi
Graphic Data System	.gds
Mentor Graphics® Design Architect®	.attr, .sgfx, .ssht
Micrografx Windows Draw	.drw
PostScript	.ps
Siemens™ NX Unigraphics	.prt
Simple Vector Format (SVF)	.svf
SolidWorks®	.prtdot, .sldasm, .slddrw, .sldprt
Multimedia Files	•
Adobe Flash™	.swf

FILE TYPE	FILE EXTENSIONS
Audio Interchange File Format (AIFF)	.aiff
Amiga MOD	.mod
Apple™ QuickTime™	.mov
Audio Video Interleave (AVI)	.avi
Musical Instrument Digital Interface (MIDI)	.mid
Moving Picture Experts Group (MPEG)	.mpeg, .mpg
Sun Microsystems Audio	.au
Waveform Audio File Format (WAV)	.wav
Windows Media Audio (WMA)	.wma
Windows Media Video (WMV)	.wmv
Compressed Files	
7zip	.7z
ARC	.arc
ARJ	.arj
Bzip2	.bz2
Compress	.Z
Cpio	.cpio
Gzip	.gz
LHA	.lzh
Microsoft Compiled HTML Help	.chm
Microsoft Outlook™ Message	.msg
Microsoft Outlook Data File	.pst
Microsoft Outlook Express Data File	.dbx

FILE TYPE	FILE EXTENSIONS
Multipurpose Internet Mail Extensions (MIME)	.eml
PGP	.pgp
RAR	.rar
Shell Archive (SHAR)	.shar
Tape Archive (TAR)	.tar
RPM Package	.rpm
Uuencode	.uue
Zip	.zip
Databases	
Base SAS Data File	.sas7bdat
Corel Paradox®	.db
Data Interchange Format (DIF)	.dif
dBase™	.dbf
Filemaker®	.fp7
Kanrikougaku Kenkyusho KIRI Database	.tbl
Microsoft Access™	.accdb, .mdb
Spreadsheets	
Apache OpenOffice Calc	.ods, .ots, .stc, .sxc
Comma Separated Values (CSV)	.csv
Lotus 1-2-3	.123, .wk1, .wk3, .wk4, .wke, .wks
Microsoft Excel™ (Non-encrypted)	.xlam, .xlc, .xls, .xlsb, .xlsm, .xlsx, .xlt m, .xltx, .xlw
Quattro Pro®	.qpw, .wb3, .wb2, .wb1, .wq1

FILE TYPE	FILE EXTENSIONS
Presentation and Diagram Files	,
Apache OpenOffice Impress	.odp, .otp, .sti, .sxi
Corel Presentations	.shw
Lotus Freelance Graphics	.pre
Microsoft PowerPoint™ for Windows - Non- encrypted	.pot, .potm, .potx, .pps, .ppsm, .ppsx, . ppt, .pptm, .pptx
Microsoft Visio	.vdw, .vdx, .vsd, .vss, .vst, .vsx, .vtx
Desktop Publishing Files	
Maker Markup Language (MML)	.mml
Microsoft Publisher	.pub
QuarkXPress®	.qxp
Linked and Embedded Files	
Microsoft OneNote	.one
Microsoft Project	.mpp
Microsoft WinHelp	.hlp
Object Linking and Embedding (OLE)	.iam, .idw, .ipt, .msoffice, .pqw
Program Information File (PIF)	.pif
Encrypted Files	
Encrypted compressed files	.7z, .rar, .zip
Encrypted documents	.accdb, .doc, .docx, .pdf, .ppt, .pptx, .w b1, .wb2, .wq1, .wpd, .xls, .xlsx

# **Predefined Keyword Lists**

Trend Micro products provide the following predefined keyword lists:

Name	Description		Conditions	PREDEFINED TEMPLATE
Adult	Words commonly associated with the adult entertainment industry, including pornographic websites	•	Number of keywords: Specific number (4)	Same name
Common Medical Terms	Terms used by hospitals and other health care providers	•	Number of keywords: Specific number (5)	Same name
Forms: (First), (Middle), Name	Common use of the "First", "Middle", and "Last Name" fields in documents such as forms		Number of keywords: All Distance: 50	Not applicable
Forms: Date of Birth	Common use of the "First", "Middle", and "Last Name" fields in documents such as forms	•	Number of keywords: All	Not applicable
Forms: Expiration Date	Common use of terms that indicate the expiration date of an item (such as a credit card) in documents such as forms	•	Number of keywords: Any	Not applicable
Forms: First Name, Last Name	Common use of the (First Name) and (Last Name) fields in documents such as forms		Number of keywords: All Distance: 50	Not applicable
Forms: Place of Birth	Common use of terms that indicate a person's birthplace in documents such as forms	•	Number of keywords: Any	Not applicable

Name	Description	Conditions	PREDEFINED TEMPLATE
Forms: Street, City, State	Common use of the (State), (City) and (Street) fields in documents such	Number of keywords: All     Distance: 50	Not applicable
Japan: Surname in Hiragana (Match 50)	Japanese surnames typed in Hiragana  * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in Kanji 1 (Match 10)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (10)	Same name
Japan: Surname in Kanji 2 (Match 50)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in Kanji 3 (Match 100)	Japanese surnames typed in Kanji * The list contains 2,000 Japanese surnames.	Number of keywords: Specific number (100)	Same name
Japan: Surname in Katakana (Match 50)	Japanese surnames typed in Katakana * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name
Japan: Surname in One-Byte Katakana (Match 50)	Japanese surnames typed in one-byte Katakana * The list contains 1,672 Japanese surnames.	Number of keywords: Specific number (50)	Same name

Name	Description	Conditions	PREDEFINED TEMPLATE
Racism	Words that may be offensive to specific ethnic groups	Number of keywords: Specific number (4)	Same name
Source Code: C#	Common source code functions/commands used in C#	<ul><li>Number of keywords: All</li><li>Case-sensitive</li></ul>	Same name
Source Code: C/C ++	Common source code functions/commands used in C/C++	<ul><li>Number of keywords: All</li><li>Case-sensitive</li></ul>	Same name
Source Code: COBOL	Common source code functions/commands used in COBOL	Number of keywords: Specific number (10)	Same name
Source Code: Java	Common source code functions/commands used in Java	Number of keywords: Specific number (10)     Case-sensitive	Same name
Source Code: Perl	Common source code functions/commands used in Perl	<ul><li>Number of keywords: All</li><li>Case-sensitive</li></ul>	Same name
Source Code: VB	Common source code functions/commands used in Visual Basic	Number of keywords: Specific number (10)	Same name

Name	Description	Conditions	PREDEFINED TEMPLATE
US: HCFA (CMS) 1500 Form	Standard claim form used by health care professionals and suppliers when requesting payment from Medicare for rendered services  * HCFA - Health Care Financing Agency  * CMS - Centers for Medicare and Medicaid Services	Number of keywords: All     Case-sensitive	Same name
US: UB-04 Form	A universal billing form that simplifies and standardizes the billing and collection of health care data  * UB – Uniform Bill	Number of keywords: All     Case-sensitive	Same name
Weapons	Words that describe implements of violence	Number of keywords: Specific number (4)	Not applicable

# **Predefined Templates**

Trend Micro products provide the following predefined templates:

**Regulatory Compliance Templates** 

Name	Description	COUNTRIES WITH DEDICATED TEMPLATES
GLBA	Gramm-Leach-Bliley Act;     also known as the Financial     Services Modernization Act	• US
	Places stringent obligations and penalties on the financial services industry to safeguard the privacy of consumer financial information	
HIPAA	Health Insurance Portability and Accountability Act	· US
	A privacy rule that regulates the use and disclosure of certain information held by covered entities	
PCI-DSS	Payment Card Industry Data Security Standard	· US
	An information security standard for organizations that handle cardholder information for major debit, credit, prepaid, e-purse, ATM, and POS cards	
	Created by the Payment Card Industry Security Standards Council to increase controls around cardholder data and to reduce credit card fraud	
SB-1386	A California law that regulates the privacy of personal information	· US

Generic Templates

Name	Description	COUNTRIES WITH DEDICATED TEMPLATES
Banking and Financial Information	Banking and financial information, such as banking	Australia, New Zealand
	codes and routing numbers	Canada
		Denmark
		France
		Germany
		• India
		Ireland
		Singapore
		South Korea
		• UK
		· US
Cardholder Information	Cardholder information, such as credit card numbers	Australia, New Zealand
		Canada
		<ul> <li>Denmark</li> </ul>
		France
		• India
		• Ireland
		Singapore
		South Korea
		• UK
		· US
Financial Transaction Information	Financial transaction information, such as routing numbers and currency	· US

Name	Description	COUNTRIES WITH DEDICATED TEMPLATES
Healthcare Information	Healthcare information, such as patient data and health records	Australia, New Zealand
		Canada
		• India
		Ireland
		Singapore
		• UK
Personally Identifiable Information	Information that can be used singly or with other sources to	Australia, New Zealand
	uniquely identify, contact or locate a single individual	Canada
		Denmark
		France
		• India
		Ireland
		Singapore
		• UK
		· US
All Personally Identifiable Information (English)	Information that can be used singly or with other sources to uniquely identify, contact or locate a single individual	Not applicable
Contact/Customer/ Client List (English)	Contact/customer/client information, such as first name, last name, home address, and birth date	Not applicable
Source Code	Common source code functions/ commands	Not applicable

Single Expression Templates

See Predefined Expressions on page 1-2.

Single Keyword List Templates

See Predefined Keyword Lists on page 1-19.



# Data Loss Prevention - Supported Applications

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#### **Data Recorders**

Trend Micro products support the following data recording devices and software:

Device/Software	Mode	Process Name	Version
Burn4Free	Burn Data Mode	burn4free.exe	5.7.0
CDBurnerXP	Data Disc Mode	cdbxpp.exe	4.2 and 4.3
CyberLink Power2Go	Data Disc Mode	power2go.exe	6.0 and 7.0
CyberLink PowerDirector	Create CD/DVD Mode	PowerDirector.exe	9.0
CyberLink PowerProducer	Create CD/DVD Mode	Producer.exe	5.5
DeepBurner	Create Data CD/DVD Mode	deepburner.exe	1.9.0.228
Nero Express, Nero Burning ROM, or Nero StartSmart		neroexpress.exe, nero.exe, or Nerostartsmart.exe	8.0, 9.4, Multimedia Suite 10.5
NewTech NTI CD&DVD Maker	Data CD Mode	cdmkr32.exe	7.0
Roxio™ Creator	Data Disc/Creator Classic Mode		2012
Roxio Creator Gold 4	Data Disc/Creator Classic Mode		2011 Enterprise Edition
Roxio Easy Media Creator	Data Disc/Creator Classic Mode	RxMon.exe	9.0, 2010, Enterprise 2010, 2011
Windows Explorer	Explorer/USB Disk Mode	explorer.exe or imapi.exe	Any version compatible with the host machine's operating systems

# **Email Clients**

Trend Micro products support the following email clients:

EMAIL CLIENT	Edition	Ркотосоц	Version
CommuniCrypt Mail, Un-crypt Mode	Not applicable	SMTP	1.1.6
Eudora™	Sponsored Mode	SMTP	7.1.0.9
Lotus Notes™	Not applicable	Not applicable	7.0 and 8.0
Microsoft Outlook	Standard and Professional Edition	Not applicable	2003
	Standard, Professional, and Professional Plus Edition	Not applicable	2007
	Professional Plus Edition	Not applicable	2010 (32-bit and 64-bit)
Microsoft <sup>™</sup> Outlook <sup>™</sup> Express	Not applicable	SMTP	6.0
Mozilla™ Thunderbird™	Not applicable	SMTP	2.0.0.17, 3.1, and 7.0
Pegasus	Not applicable	SMTP	4.42
PocoMail™	Not applicable	SMTP	4.5.0.3910 and 4.8
The Bat!	Professional Edition	SMTP	4.0.34
Windows™ Live™ Mail	Not applicable	SMTP	2009
Windows Mail on Windows Vista™	Not applicable	SMTP	6.0

# FTP

Trend Micro products monitor FTP uploads initiated from the following FTP clients:

FTP CLIENT	Edition	Version
BulletProof FTP	Not applicable	2.63
Core FTP Lite	Not applicable	2.1
CuteFTP™	Professional Edition	8.3
Filezilla Client	Not applicable	3.3.0.1
Filezilla Server	Not applicable	0.9.33 beta
FTP Commander	Basic Version	8.0
	Deluxe Version	9.0.2
	Pro Version	8.0
FTP Command Line (ftp.exe)	Not applicable	Any version compatible with the host machine's operating system
FTP Explorer	Not applicable	8.8.23.1
IPswitch™ WS_FTP™	Professional Edition	12.2
Microsoft Internet Explorer	Not applicable	6.0 SP2/SP, 7.0, 8.0
NCFTP (Command Line FTP Client)	Not applicable	3.2.2
SmartFTP	Not applicable	4.0.1216 (32-bit and 64-bit)
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system

#### **HTTP and HTTPS**

Trend Micro products support the following web browsers:

Browser	PROTOCOL	Version
Google™ Chrome™	HTTP	17.0
Microsoft Internet Explorer	HTTP, HTTPS	6.0 SP2/SP3, 7.0, 8.0, 9.0
		(32-bit and 64-bit)
Mozilla Firefox	HTTP, HTTPS	3.0, 3.5, 3.6, 4.0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 11.0

Trend Micro products support the following web applications:

APPLICATION	Mode/Edition	Version
Cybozu™	Not applicable	2.5 (0.3)
Desknet's	Not applicable	V7.0J R1.6 (Japanese)
Domino™ Web Access	DWA and iNotes	7.0, 8.0
Facebook (message posting and photo uploading)	Not applicable	Not applicable
Microsoft Outlook Web Access	Premium and Basic	2003
	Premium and Light	2007, 2010
MyWeb™ Portal Office	Not applicable	Not applicable
Sina Weibo (message posting)	Not applicable	Not applicable
Twitter	Not applicable	Not applicable

# **IM Applications**

Trend Micro products support the following IM applications:

APPLICATION	Version
AOL™ Instant Messenger™	6.9, 7.2, 7.5
MSN™ on Windows Server 2003	8.5
Skype <sup>TM</sup>	4.0, 4.1, 4.2, 5.2, 5.5, 5.8
Windows Live Messenger™	2009, 2011
Windows Messenger	4.7, 5.1
Yahoo!™ Messenger	10.0, 11.0, 11.5

# **Peer-to-Peer Applications**

Trend Micro products support the following peer-to-peer applications:

APPLICATION	Version
Apple iTunes for Microsoft Windows	10.5.3.3
BitComet	1.29 (32-bit and 64-bit)
BitTorrent™	7.5
Dropbox for Microsoft Windows	1.2.51
Emule	0.50a
Emule Plus	1.2b
HTC Sync	3.0.5606
μTorrent™	3.0.0.25683

# **PGP Encryption**

Trend Micro products support the following PGP encryption software:

Software	Mode	Version
PGP Desktop	Self-decrypting Archive Mode	9.8.3, 9.9.1, 10.0.3, 10.1.0, 10.1.1, 10.2.0 (32-bit)

# **Printer**

Trend Micro products support the following applications that can initiate printer operations:

APPLICATION	Edition	Version
Adobe Acrobat™	Standard and Pro	10.x
Adobe Reader™	Not applicable	7.0, 8.0, 9.20, 10.x
Microsoft Paint	Not applicable	Any version compatible with the host machine's operating system
Microsoft Visual Studio™	Not applicable	2005
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Premium Edition	2000
Microsoft Word, Excel, PowerPoint, and Visio	Standard and Professional Edition	2003
Microsoft Word, Excel, and PowerPoint	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
TextPad™	Not applicable	5.4.2
UltraEdit	Not applicable	15.20.0.1020 and 17.20.1016

APPLICATION	Edition	Version
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

# Removable Storage

Trend Micro products support the following removable storage devices:

- Memory Stick™ Pro Duo
   miniSD™ card
   USB 15-in-1 media reader
- microSD™ card
   MMC card
   USB storage device (hard disk drive or flash drive)

Trend Micro products monitor data transmission activities performed from the following applications:

APPLICATION	Edition	Version
Microsoft Excel	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)

APPLICATION	Edition	Version
Microsoft Internet Explorer	Not applicable	6.0 SP2/SP3
	Not applicable	7.0
	Not applicable	8.0 (32-bit and 64-bit)
	Not applicable	9.0 (32-bit and 64-bit)
Microsoft PowerPoint	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
Microsoft Word	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
Mozilla Firefox	Not applicable	3.0, 3.5, 4,0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 11.0
UltraEdit	Not applicable	17.20.1016
Windows Command Prompt (COPY and MOVE commands)	Not applicable	Any version compatible with the host machine's operating system

APPLICATION	Edition	Version
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

#### **SMB Protocol**

Trend Micro products monitor shared file access performed from the following applications:

APPLICATION	Edition/Mode	Version
Microsoft Excel	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
Microsoft Internet	Not applicable	6.0 SP2/SP3
Explorer	Not applicable	7.0
	Not applicable	8.0 (32-bit and 64-bit)
	Not applicable	9.0 (32-bit and 64-bit)

APPLICATION	EDITION/MODE	Version
Microsoft PowerPoint	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
Microsoft Word	Standard, Professional, and Premium Edition	2000
	Standard and Professional Edition	2003
	Standard, Professional, and Professional Plus Edition	2007
	Standard, Professional, and Professional Plus Edition	2010 (32-bit)
	Professional Plus Edition	2010 (64-bit)
Mozilla Firefox	Not applicable	3.0, 3.5, 4,0, 5.0, 6.0, 7.0, 8.0, 9.0, 10.0, 11.0
UltraEdit	Not applicable	17.20.1016
Windows Command Prompt (COPY and MOVE commands)	Not applicable	Any version compatible with the host machine's operating system
Windows Explorer	Not applicable	Any version compatible with the host machine's operating system
Windows Notepad	Not applicable	Any version compatible with the host machine's operating system

APPLICATION	Edition/Mode	Version
Windows Wordpad	Not applicable	Any version compatible with the host machine's operating system

### Synchronization Software (ActiveSync)

Trend Micro products support the following synchronization software developed by Microsoft:

- Microsoft ActiveSync<sup>TM</sup> 4.5
- Windows Mobile Device Center

The required Windows Mobile Device Center version depends on the endpoint's operating system. For more information, visit the Microsoft website.

#### Webmail

Trend Micro products support the following web-based email services:

EMAIL SERVICE	Mode/Edition
AOL Mail	Standard, Accessible, and Basic Edition
Gmail™	Standard New, Standard, and Basic HTML (HTTP and HTTPS)
Hotmail™	With or without Silverlight (HTTP and HTTPS)
Yahoo! Mail	Classic and New Edition



# **Device Control - Supported Device Models**

#### Lists in this chapter:

• Supported Device Models on page 3-2

# **Supported Device Models**

Trend Micro products support the following device models:

DEVICE TYPE	Device Models	
Removable disk	Flash drives	Storage cards
drives	ADATA™ USB 3.0 8GB	<ul> <li>Hitachi™ MMC, 128MB</li> </ul>
	<ul> <li>Buffalo™ Secure Lock</li> </ul>	SanDisk Extreme III, Compact
	EDGE™ DiskGo™, 2GB	Flash™ card, 30MB/s, 4GB
	<ul> <li>Kingston™         DataTraveler, 2GB     </li> </ul>	<ul> <li>SanDisk Extreme™ III, SDHC™, 4GB</li> </ul>
	<ul> <li>Lenovo™ USB 2.0 1GB</li> </ul>	<ul> <li>SanDisk™ MicroSD™, 2GB</li> </ul>
	Memorex™ USB 2.0	Simple SD Card
	32MB	<ul> <li>Sony<sup>™</sup> Memory Stick Pro-HG Duo<sup>™</sup>, 4GB</li> </ul>
	Micro Center™, 1GB	<ul> <li>Transcend™ MMCplus™,</li> </ul>
	• MSI™, 2GB	2GB
	PNY Premium, 2GB	Hubs
	SanDisk Cruzer™     Slice™, 2GB	• Belkin™
	SanDisk Extreme, 8GB	
	Smartphone as USB device (Nokia™ N97)	
CD/DVD	• Pioneer™ DVR-XD09C 8X	Sony AD-7240S
	Samsung™ SE-S084	
COM and LPT ports	Desktop ports	
Floppy disks	Virtual machine floppy driv	ver
IEEE 1394 interface	IEEE 1394 interface on la	ptops

DEVICE TYPE	Device Models	
Imaging devices	<ul> <li>Apple™ iPhone™ and smartphones running Android™ that are connected to a Windows XP computer</li> <li>Canon™ CanoScan LiDE 200</li> <li>IBM™ Thinkpad™ Fast Infrared Port</li> <li>Teclast USB camera band</li> <li>Note</li> <li>On a Windows 7 computer, Apple iPhone and smartphones running Android are considered portable devices. Portable devices are currently not supported.</li> </ul>	
Modems	<ul> <li>Mobile Phone (Nokia E50)</li> <li>Tenda™ 56K USB Modem (M5609U)</li> <li>ZTE™ EVDO modem</li> </ul>	
PCMCIA card	<ul> <li>Ricoh™ R/RL/5C476</li> <li>USB 2.0 + IEEE 1394         CardBus PC Card     </li> </ul>	
Print screen key	Print screen key on desktops	

