TREND MICRO™

Quick Start Guide

PC, Mac, Android & iOS

iOS · Android · Mac · Windows 10 Compatible

Installation for PC

Please refer to the Trend Micro website for detailed system requirements.
If you encounter difficulties whilst installing or activating this software go to http://www.trendmicro.com.au/help

01

To download the installer, open the Download link in your Order Confirmation Email. Trend Micro will then perform a system check of your computer.
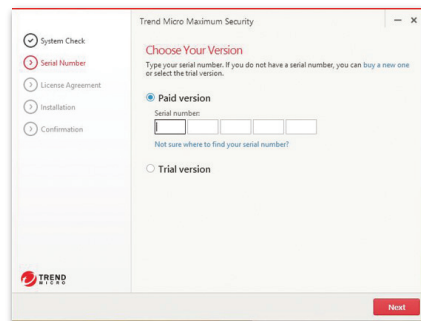
You can also download the installer at shop.trendmicro.com.au/getMAX

02

Select **Paid Version** then enter your serial number and click **Next**.
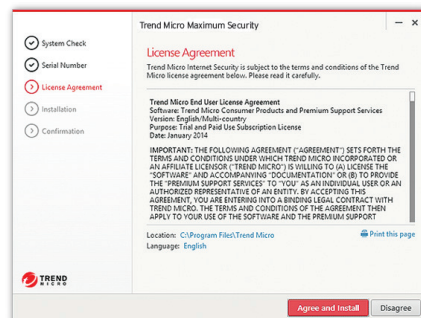
Your serial number can be found on your Order Confimation Email.

03

After reading the license agreement, if you accept it click **Agree and Install** to continue.
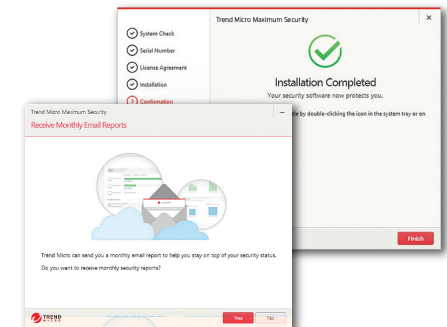
The installation will now begin.

04

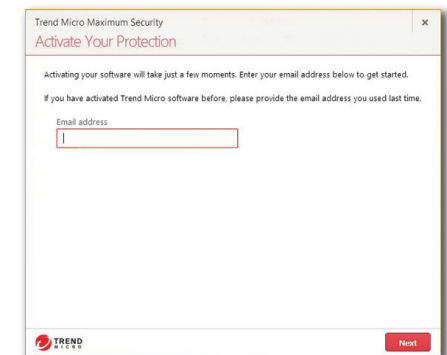When the Installation Completed window appears, click **Finish** to close the installer.

If you want Trend Micro to email you a monthly security report, click **Yes**.

05

Enter your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account and click **Next**.
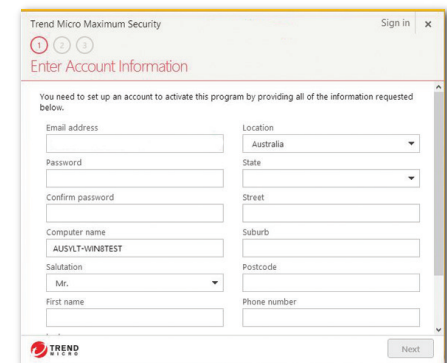
If this wondow does not automatically open, **Open** the shortcut icon on your desktop.
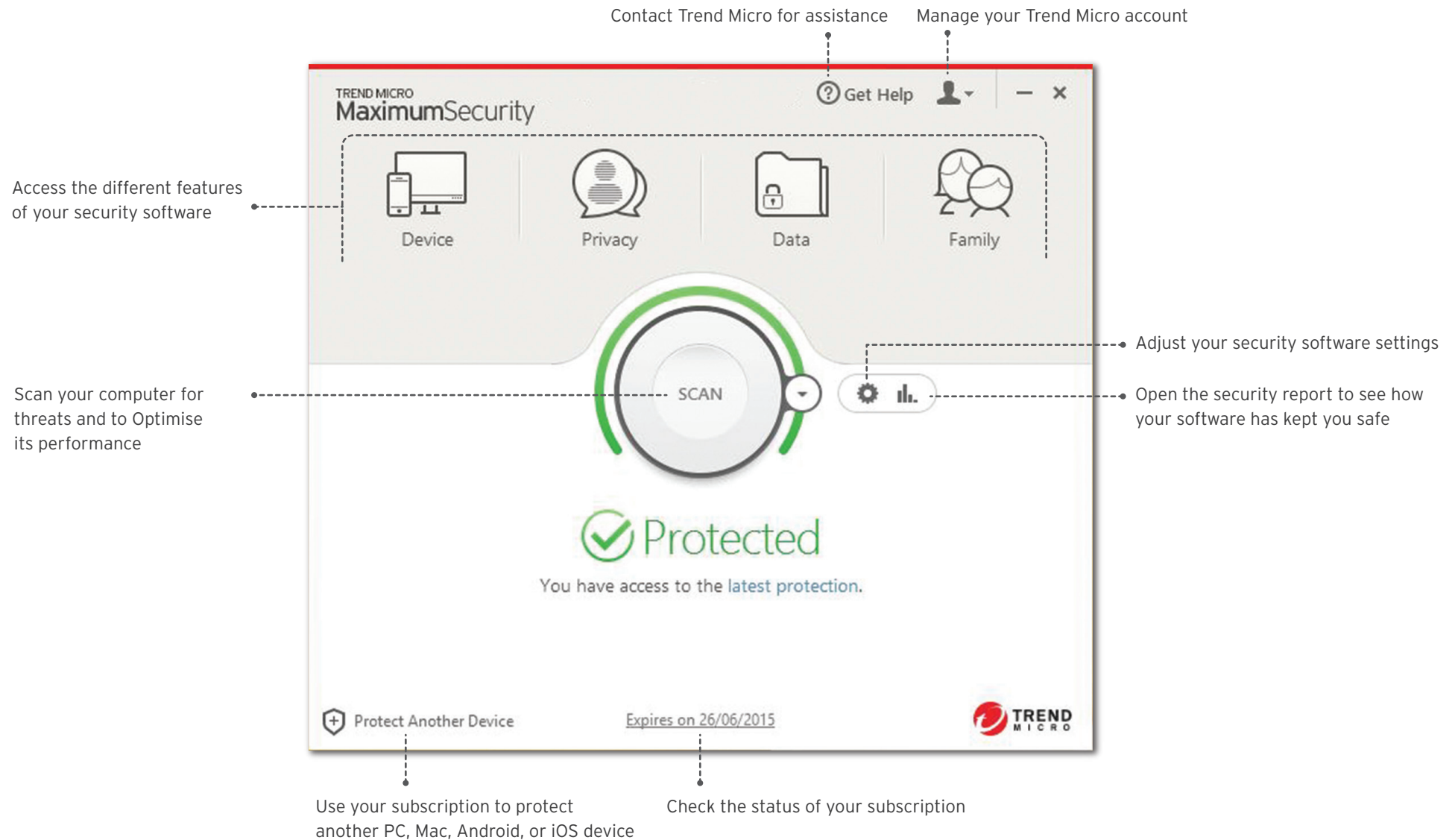
06

Enter your account information and click **Next**. You will then be asked to verify that your details are correct and click **Next**.

Once activation is complete the Protection Activated window will appear. Click **Finish**.

PC Main Console

Contact Trend Micro for assistance

Manage your Trend Micro account

Access the different features of your security software

Adjust your security software settings

Scan your computer for threats and to Optimise its performance

Open the security report to see how your software has kept you safe

TREND MICRO
MaximumSecurity

Get Help

Device   Privacy   Data   Family

SCAN

Protected
You have access to the latest protection.

Protect Another Device

Expires on 26/06/2015

TREND MICRO

Use your subscription to protect another PC, Mac, Android, or iOS device

Check the status of your subscription

Installation for Mac

Please refer to the User Support folder on the installation disc or to the Trend Micro website for detailed system requirements.
If you encounter difficulties whilst installing or activating this software go to http://www.trendmicro.com.au/help
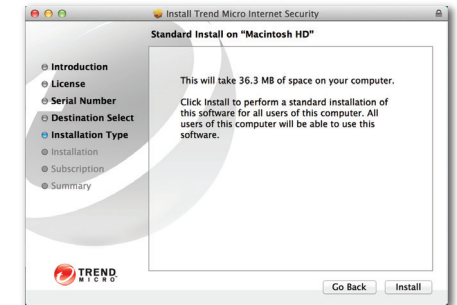
01

To download the installer, open the Download link in your Order Confirmation Email. Trend Micro will then perform a system check of your computer.
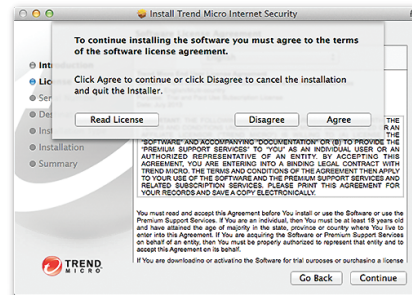
You can also download the installer at shop.trendmicro.com.au/getMAC

02

Click **Continue** until you reach the Software License Agreement screen.

After reading the license agreement, accept it by clicking **Agree**.

03

Enter your serial number and then click **Continue**.

Your serial number can be found on your Order Confimation Email.

04

Click **Install** to authorise the installation. Once the installation is complete, click **Close** to close the installer.

05

Enter your email address and click **Next**. If you already have an account, ensure you use the email address assigned to this account and click **Next**.

If this window does not automatically open, you can launch Trend Micro from the Applications folder.

06

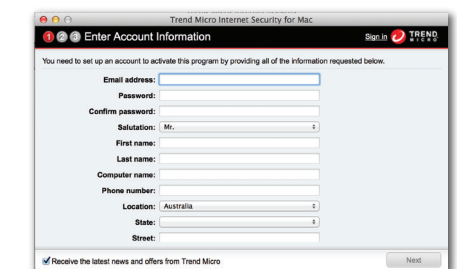Enter your account information and click **Next**. You will then be asked to verify that your details are correct and click **Next**.

Once activation is complete the Protection Activated window will appear.

Installation for Android (Trend Micro Mobile Security)

IMPORTANT: Please ensure you have installed and activated Trend Micro on your PC or Mac before following the steps below.

If you encounter difficulties whilst installing or activating this software go to http://www.trendmicro.com.au/help
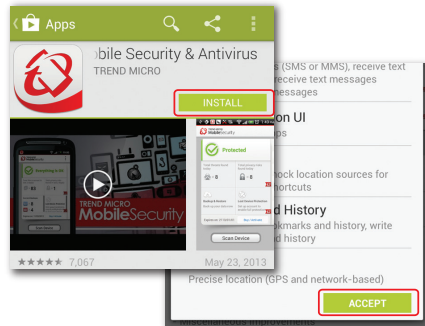
01

Open the Play Store on your phone or tablet and search for **Trend Micro**. In the search results, open **Mobile Security & Antivirus** by Trend Micro, and then tap **Install**.
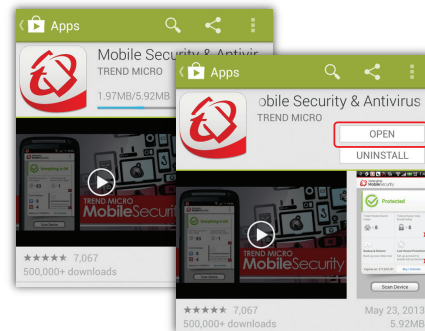
On a Kindle Fire, open the Ama on Appstore for Android instead.
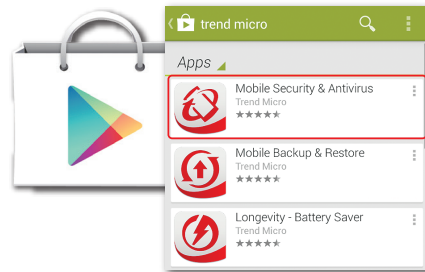
02

Select **Install**, then **Accept** to accept the app permissions.
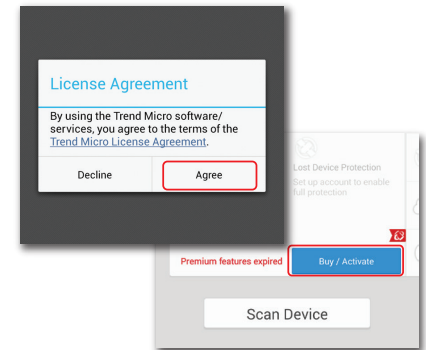
03

After the app downloads and installs, select **Open**.

04

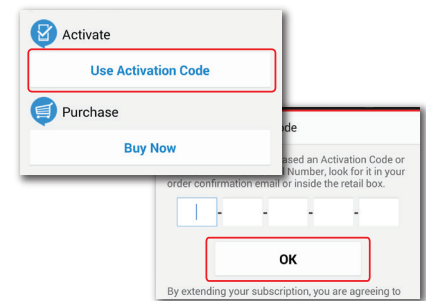**Accept** the license agreement and then select the **Buy / Activate** to Activate Mobile Security.

You can activate the app with your Trend Micro serial number up to 30 days after installation.

05

Select **Use Activation Code** then enter your serial number and select **OK**.
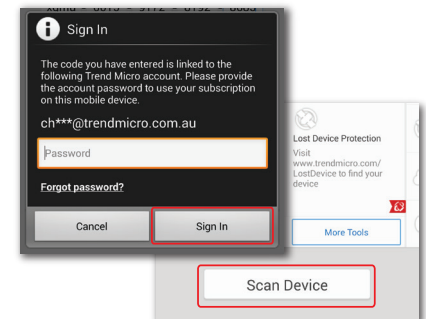
Your serial number can be found on your Order Confimation Email.

06

Enter the password for the account used to set up Maximum Security on your Mac or PC and select **Sign In**.

Once installation has completed, we recommend you check your device for any threats by selecting **Scan Device**.
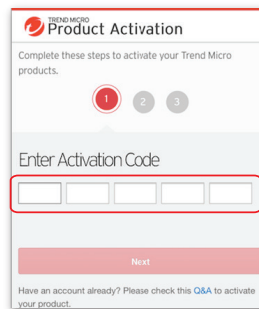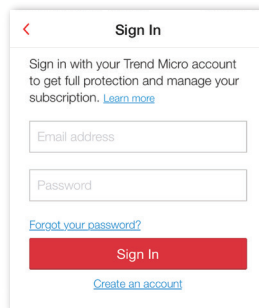
01

To activate, go to www.trendmicro.com.au/iOS in your web browser on your iOS device.

Enter your Trend Micro serial number and **select Next**. Your seri al number can be found on the back of this Quick Start Guide.
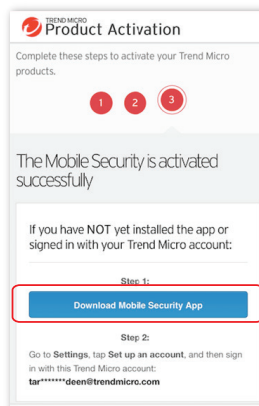
02

Sign In to your existing Trend Micro account, or create a new one.

03

Select Download Mobile Security App link to be directed to the App Store to download the Trend Micro Mobile Security App.
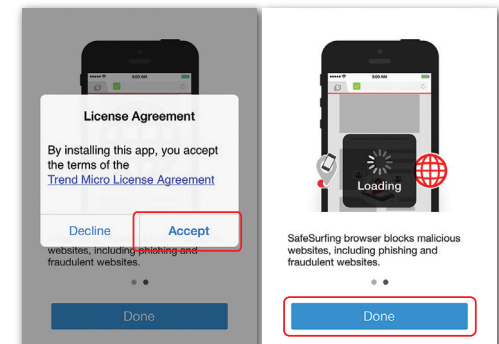
Once the app has downloaded and installed, **select Open**, accept the push notifications and follow the steps through the quick tutorial.
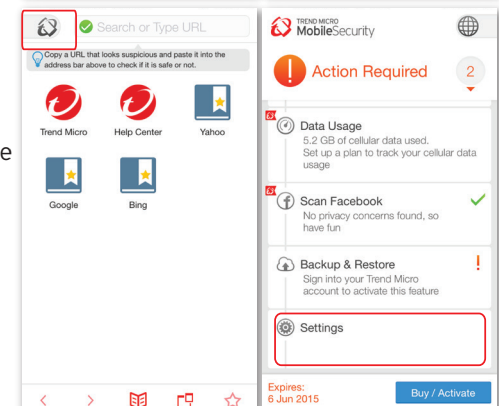
04

Accept the license agreement.

Select Done to exit the help screen guide.

05

Once the following screen appears, **select the Mobile Security icon** at the top left of the screen, then **select Settings**.

06

Select Set up account and sign in with your Trend Micro Account details.

Once signed in, Trend Micro Mobile Security is activated.